



सी.एस.आई.आर.-केन्द्रीय औषधि अनुसंधान संस्थान
(वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद्)
बी.एस. 10/1, सेक्टर 10, जानकीपुरम विस्तार, सीतापुर रोड, पोस्ट बॉक्स नं. 173, लखनऊ - 226021 (भारत)
CSIR-Central Drug Research Institute
(Council of Scientific & Industrial Research)
B.S. 10/1, Sector 10, Jankipuram Extension, Sitapur Road, Post Box No.: 173, Lucknow- 226021 (India)
Phone : (0522) 2771940, 2771960, 2961202, Fax : 91- (522) 2771941
Gram : CENDRUG, Web : http://www.cdrindia.org



Purchase Order No: 2020-21/IND66927PO1 /Rijwan
From

Date 26/09/2021

The Director
Central Drug Research Institute
LUCKNOW

To

Service Provider

DIGHT INTERNATIONAL
CHAMBERS
A-21/DGS, PLOT-6,
SECTOR-22,
NEW DELHI
INDIA- 110077

Reference: Your Offer/Quotation No: **Financial Bid against our Tender**

Dated: **11/06/2021**

Dear Sirs

Please arrange to provide the following AMC services noted below strictly on the terms and conditions stated on the reverse of this order from **01.10.2021 to 30.09.2022 (One Year)** failing which the order may be treated as cancelled.

S. No	Item Name	Period	Price	Qty	Total (INR)
1	AMC for software maintenance and support for CBRS, SAIF, HRMS, Website, Recruitment software etc. for 1 year (As per T&C attached)	01.10.2021 to 30.09.2022	As Under	1	As Under
	Software Maintnace/Application support Engineer (One Person) having 3+ years' experience for a period 01 year (Rate per person Rs. 29570.00 + Vendor's margin(@7%) Rs. 2069.90 = Rs. 31639.90x12 Months)	12 Months	379678.80	1	379678.80
	Software Maintnace/Application support Engineer (One Person) having 1+ years' experience for a period 01 Year (Rate per person Rs. 24170.00 + Vendor's margin(@7%) Rs. 1691.90 = Rs. 25861.90x12 Months)	12 Months	310342.80	1	310342.80
				Total	690021.60
					IGST (18 %) : 124203.89
					Total after Taxes: 814225.49
					Grand Total(Rounded off) :(INR) 814225.00

Remarks :

AMC (Other terms & condition as per our Original NIT)

AMC Period :

01.10.2021 To 30.09.2022 (One Year)

Scope of Work:

The following tasks are required for the software systems listed at **annexure-II(NIT)**.

- Software maintenance
- Software modifications and feature additions
- Operation and user support
- Performance and tuning
- Backup and recovery
- Besides the above, the deputed manpower would be required to man and operate ERP helpdesk and assist in its rollout and any other IT related work.

Terms and Conditions:

- The vendor would be required to depute 2 resident engineers (1 senior engineer of 3+ years of experience to function as technical lead and 1 junior engineer of 1+ years of experience to function as programmer/developer).
- The qualification of resident engineers should be B. Tech.(CS/IT) or MCA having experience in software development on .NET/C#/MS-SQL platform.
- CDRI may decide to reduce or increase the number of resident engineers. In that case, the rate quoted for such manpower shall be applicable for adding or reducing it. In case of additional manpower, it shall be hired for a minimum period of six months and the vendor shall have to depute such manpower at 15 days notice.
- Resident engineers once identified, shall not be changed unless requested by CDRI.
- CDRI will review the performance of vendor every three months and may decide to discontinue the contract, at one month notice, solely on its discretion.
- Normal working hours of duty for resident engineers shall be from Monday to Saturday from 9:00 AM to 5:30 PM.
- Resident engineers shall be entitled to one leave per month besides the holidays as notified by GoI or CDRI. Any extra leaves availed shall attract a pay deduction on pro-rata basis.
- CDRI may decide to extend the contract by one year beyond 12 months and the vendor shall have to abide by it on the same pricing and terms and conditions.

GENERAL TERMS & CONDITIONS FOR ORDERS

1. The order should be acknowledged by return of post confirming the acceptance of rates and all other conditions of supply. Any variation in price/specifications must be intimated before effecting the supply.
2. The Number and Date of this order must be quoted in the bill and in all correspondence relating to this supply.
3. Additional charges such as Packing & Forwarding, GST, Insurance, Postal/Courier, octroi etc. will not be paid unless specifically mentioned in order and supported by payees? Cash Money receipts or original vouchers.
4. (a) Payment should be claimed through pre-receipted bills drawn in duplicate, original copy being signed over a Revenue Stamp (Amount exceeding Rs.5000/- INR)
5.
 1. Payment will be made on receipt of materials in good conditions after Inspection by crossed Account-Payee Cheque on State Bank of India(Name of the Bank)/CDRI Branch at Lucknow.
 2. Installation of Equipment must be completed within 30 days of delivery & report submitted to SPO, CDRI
6. All damaged or unapproved goods shall be returned at your cost & risk and the incidental expenses incurred thereon shall be recoverable from any of your bills.
7. Printed conditions, if any, sent along with the quotation shall not be binding on us.
8. The date of delivery should be strictly adhered to failing which the purchase order is liable to be cancelled.
9. As time is the essence of this order, the date of delivery should be strictly adhered to, otherwise the Director, CDRI, Lucknow (Name of the Lab) reserves the right not to accept the delivery in part or in full and to claim liquidated damages @ 1% per week subject to a maximum of 10% of the total value of supply order.
10. Local firms are requested to deliver the goods in our Stores before 4.00 P.M. on any working day.
11. The equipment should be guaranteed against any manufacturing defect for a period of atleast 12 months from the date of successful installation. In case any part or whole of the equipment is found to be defective during the guarantee period, then the same will have to be replaced/repared free of cost at our premises(FOR CDRI Stores)

12. Any dispute arising out of this contract shall be subject to the decision of the courts situated at Lucknow, India only.
13. **NO PARTIAL/PART SHIPMENT**

STORES & PURCHASE OFFICER

Phone:91-522-2618367
91-522-2629504
Fax:91-522-2629504
e-mail: spo@cdri.res.in

A-TERMS OF SUPPLY :	FOR CDRI/Ex- Godown ..Stores...
B-PAYMENT TERMS:	QUATERLY BASIS SUBJECT TO SATISFACTORY COMPLETION OF SERVICE CERTIFIED BY INDENTING OFFICER
C- DELIVERY TIME:	01.10.2021 to 30.09.2022 (One Year)