

| Government eProcurement System  |  | Government eProcurement System               |                            |                              |   |
|---|--|--|----------------------------|------------------------------|---|
| Tender Details  |  | Date : 21-Sep-2022 03:43 PM                  |                            |                              |   |
|  Print |  |  |                            |                              |   |
| <b>Basic Details</b>  |  |  |                            |                              |   |
| <b>Organisation Chain</b>   | Council of Scientific and Industrial Research  CDRI-Lucknow - CSIR  Purchase-CDRI - CSIR                       |  |                            |                              |   |
| <b>Tender Reference Number</b>  | CDRI/2022/12645  |  |                            |                              |   |
| <b>Tender ID</b>  | 2022_CSIR_129656_1   |  |                            |                              |   |
| <b>Tender Type</b>  | Open Tender  | <b>Form of contract</b>                      | Works                      |                              |   |
| <b>Tender Category</b>  | Services   | <b>No. of Covers</b>                         | 2                          |                              |   |
| <b>General Technical Evaluation Allowed</b>   | No   | <b>ItemWise Technical Evaluation Allowed</b> | No                         |                              |   |
| <b>Payment Mode</b>   | Not Applicable   | <b>Is Multi Currency Allowed For BOQ</b>     | No                         |                              |   |
| <b>Is Multi Currency Allowed For Fee</b>  | No   | <b>Allow Two Stage Bidding</b>               | No                         |                              |   |
| <b>Cover Details, No. Of Covers - 2</b>   |  |  |                            |                              |   |
| <b>Cover No</b>   | <b>Cover</b>   | <b>Document Type</b>                         | <b>Description</b>         |                              |   |
| 1   | Fee/PreQual/Technical  | .pdf   | Credential of firm         |                              |   |
|   |  | .pdf   | Technical bid              |                              |   |
| 2   | Finance  | .xls   | Financial bid              |                              |   |
|   |  | .pdf   | Price bid                  |                              |   |
| <b>Tender Fee Details, [Total Fee in ₹ * - 0.00]</b>                                      |  |  | <b>EMD Fee Details</b>     |                              |   |
| <b>Tender Fee in ₹</b>  | 0.00   |  | <b>EMD Amount in ₹</b>     | 0.00                         | <b>EMD through BG/ST or EMD Exemption Allowed</b> |
| <b>Fee Payable To</b>   | Nil  | <b>Fee Payable At</b>                        | Nil                        |                              | No  |
| <b>Tender Fee Exemption Allowed</b>   | No   |  | <b>EMD Fee Type</b>        | fixed                        | <b>EMD Percentage</b>                             |
|   |  |  | <b>EMD Payable To</b>      | Nil                          | <b>EMD Payable At</b>                             |
|   |  |  |                            |                              | NA  |
|   |  |  |                            |                              | Nil   |
| <a href="#">Click to view modification history</a>  |  |  |                            |                              |   |
| <b>Work /Item(s)</b>  |  |  |                            |                              |   |
| <b>Title</b>  | AMC for PCs and Peripherals and Servers Maintenance and Support and Facility Management Services For two years |  |                            |                              |   |
| <b>Work Description</b>   | AMC for PCs and Peripherals and Servers Maintenance and Support and Facility Management Services For two years |  |                            |                              |   |
| <b>Pre Qualification Details</b>  | Please refer Tender documents.   |  |                            |                              |   |
| <b>Independent External Monitor/Remarks</b>   | NA   |  |                            |                              |   |
| <b>Show Tender Value in Public Domain</b>   | No   |  |                            |                              |   |
| <b>Tender Value in ₹</b>  | 28,91,000  | <b>Product Category</b>                      | AMC/ Maintenance Contracts | <b>Sub category</b>          | NA  |
| <b>Contract Type</b>  | Tender   | <b>Bid Validity(Days)</b>                    | 90                         | <b>Period Of Work(Days)</b>  | 60  |
| <b>Location</b>   | CSIR-CDRI  | <b>Pincode</b>                               | 226031                     | <b>Pre Bid Meeting Place</b> | NA  |
| <b>Pre Bid Meeting Address</b>  | NA   | <b>Pre Bid Meeting Date</b>                  | NA                         | <b>Bid Opening Place</b>     | CSIR-CDRI   |

|                                |    |                                  |    |
|--------------------------------|----|----------------------------------|----|
| <b>Should Allow NDA Tender</b> | No | <b>Allow Preferential Bidder</b> | No |
|--------------------------------|----|----------------------------------|----|

**Critical Dates**

|  |                      |  |                      |
|--|----------------------|--|----------------------|
| <b>Publish Date</b>                        | 21-Sep-2022 05:30 PM | <b>Bid Opening Date</b>                  | 12-Oct-2022 02:30 PM |
| <b>Document Download / Sale Start Date</b> | 21-Sep-2022 05:30 PM | <b>Document Download / Sale End Date</b> | 11-Oct-2022 01:00 PM |
| <b>Clarification Start Date</b>            | NA                   | <b>Clarification End Date</b>            | NA                   |
| <b>Bid Submission Start Date</b>           | 21-Sep-2022 05:30 PM | <b>Bid Submission End Date</b>           | 11-Oct-2022 01:00 PM |

**Tender Documents**

| <b>NIT Document</b> | <b>S.No</b> | <b>Document Name</b> | <b>Description</b>  | <b>Document Size (in KB)</b> |
|---------------------|-------------|----------------------|---|------------------------------|
|                     | 1           | Tendernotice_1.pdf   | NIT for the procurement of AMC for PCs and Peripherals and Servers Maintenance and Support and Facility Management Services For two years | 616.61                       |

  

| <b>Work Item Documents</b> | <b>S.No</b> | <b>Document Type</b> | <b>Document Name</b> | <b>Description</b>  | <b>Document Size (in KB)</b> |
|----------------------------|-------------|----------------------|----------------------|---|------------------------------|
|                            | 1           | Tender Documents     | ERP12645.pdf         | Tender document for the procurement of AMC for PCs and Peripherals and Servers Maintenance and Support and Facility Management Services For two years | 2379.63                      |
|                            | 2           | BOQ                  | BOQ_141684.xls       | BOQ for the procurement of AMC for PCs and Peripherals and Servers Maintenance and Support and Facility Management Services For two years             | 265.00                       |

**Auto Extension Corrigendum Properties for Tender**

| <b>Iteration</b> | <b>No. of bids required for bid opening a tender</b> | <b>Tender gets extended to No. of days</b> |
|------------------|--|--|
| 1.               | 2  | 7  |

**Bid Openers List**

| <b>S.No</b> | <b>Bid Opener Login Id</b>  | <b>Bid Opener Name</b> | <b>Certificate Name</b> |
|-------------|-----------------------------|------------------------|-------------------------|
| 1.          | bs.eproc@csir.res.in        | Brahma Singh           | BRAHMA SINGH            |
| 2.          | jp.eproc@csir.res.in        | Jai Prakash            | JAI PRAKASH             |
| 3.          | maheshk.eproc@csir.res.in   | Mahesh Kumar           | MAHESH KUMAR            |
| 4.          | anilkumar.eproc@csir.res.in | Anil Kumar             | ANIL KUMAR              |

**GeMARPTS Details**

|                            |                 |
|----------------------------|-----------------|
| <b>GeMARPTS ID</b>         | RSJ8L37XMRTN    |
| <b>Description</b>         | AMC FOR DESKTOP |
| <b>Report Initiated On</b> | 21-Sep-2022     |
| <b>Valid Until</b>         | 21-Oct-2022     |

**Tender Properties**

|                                       |     |                                  |     |
|---------------------------------------|-----|----------------------------------|-----|
| <b>Auto Tendering Process allowed</b> | No  | <b>Show Technical bid status</b> | Yes |
|                                       | Yes | <b>Show Bids Details</b>         | Yes |

|   |   |                                    |    |
|---|---|------------------------------------|----|
| <b>Show Finance bid status</b>          |   |                                    |    |
| BoQ Comparative Chart model             | Normal  | BoQ Compative chart decimal places | 2  |
| BoQ Comparative Chart Rank Type         | L   | Form Based BoQ                     | No |
| <b><u>Tender Inviting Authority</u></b> |   |                                    |    |
| <b>Name</b>                             | The Stores and Purchase Officer                     |                                    |    |
| <b>Address</b>                          | Sector 10 Jankipuram Extension Sitapur Road Lucknow |                                    |    |
| <b><u>Tender Creator Details</u></b>    |   |                                    |    |
| <b>Created By</b>                       | Mahesh Kumar  |                                    |    |
| <b>Designation</b>                      | Astt. SO  |                                    |    |
| <b>Created Date</b>                     | 21-Sep-2022 12:03 PM                                |                                    |    |



सी.एस.आई.आर.-केन्द्रीय औषधि अनुसंधान संस्थान  
(वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद)  
बी.एस. 10/1, सेक्टर 10, जानकीपुरम विस्तार, सीतापुर रोड, पोस्ट बॉक्स नं. 173, लखनऊ - 226021 (भारत)  
**CSIR-Central Drug Research Institute**  
(Council of Scientific & Industrial Research)  
B.S. 10/1, Sector 10, Jankipuram Extension, Sitapur Road, Post Box No.: 173, Lucknow- 226021 (India)  
Phone : (0522) 2771940, 2771980, 2961202, Fax : 91- (522) 2771941  
Gram : CENDRUG, Web : <http://www.cdriindia.org>



## Open Tender document

TENDER NO :2021-22/ERP-12645/Mahesh

Date: 21.09.2022

PROCUREMENT OF "AMC for PCs & Peripherals and Servers Maintenance & Support and Facility Management Services For two years (As per specification on Chapter-4)".

- 1- **PERFORMANCE SECURITY (PS) - 03%** of the purchase Order value valid from the date of contract award to expiry of the Service Contract period+02 Months.
- 2- **Earnest Money Deposit (EMD) - NIL – There will be no EMD**  
**Bid Securing Declaration – Yes- However All the Bidders must submit Bid Securing Declaration as per annexure 5F of the Tender Document.**
- 3- **Price Bid must be submitted through BOQ as well as in separate excel/Pdf file. (Quote total price of the equipment in the BOQ (Detailed/item wise price details in the separate PDF/EXCEL sheet).**
- 4- **Bids received by FAX/E-mail/POST shall not be considered for evaluation.**
- 5- **All the Govt of India Procurement related Orders, Manuals, Notification regarding Make in India, MSE, Local Supplier, Land Border sharing etc. shall be implemented/effected on each stage of the Tender process.**
- 6- **This is an open Tender so all the Bids from only Indian bidder must be quoted in INR currency. Our BOQ has been designed for INR currency only**
- 7- **Only class I and class II local supplier will be eligible for bid.**

## INVITATION FOR BIDS / NIT

01. Director, CSIR- CSIR- Central Drug Research Institute, Sector-10, Jankipuram Extension, Sitapur Road, Lucknow- 226031, invites sealed bids from manufacturers and their authorised distributors, for purchase of items listed below:

| Sl. No. | Tender No.          | Description of items  | Quantity   | Single/Double bid   | Bid Security (EMD) (in INR) |
|---------|---------------------|---|------------|---------------------|-----------------------------|
| 1       | 2021-22/ERP-12645/1 | <b><u>AMC of PCs &amp; Peripherals and Servers Maintenance &amp; Support and Facility Management Services For two years</u></b> | As per BOQ | Two Bid (Two Cover) | NIL                         |

02. Interested Bidders may obtain further information from the office of the Stores & Purchase officer, CDRI Lucknow.

03. ~~A Pre-bid Conference will be held on..... All prospective bidders are requested to kindly submit their queries, if any well in advance, to the address indicated above so as to reach the Stores & Purchase Officer, latest by .....~~ **00.00.2022 (upto 05:30PM),**

04. All bids must be accompanied with a bid Securing Declaration

05. Bids will be opened **electronically through CPP portal**. In the event of the date specified for bid receipt and opening being declared as a closed holiday for purchaser's office, the due date for submission of bids and opening of bids will be the following working day at the appointed time.

06 Only class I and class II local supplier will be eligible for bid

07. As per Govt. of India procurement policies,

- a. **The purchaser intends to give purchase preference to Class-I local suppliers\*.**
- b. There is no restriction on the eligibility of the suppliers.
- c. The procuring entity intends to give purchase preference to products/goods manufactured by micro & small enterprises.

\*Class-I Local supplier" means a supplier or service provider whose product or service offered for procurement meets the minimum local content of 50% as prescribed in **DPIT Order No.P-45021/2/2017-PP (BE-II) dated 16th Sep, 2020** or by the competent Ministries/Departments in pursuance of this order.

'Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the items procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent. **Further as per DPIIT Clarification OM Dated 04.03.2021, bidders offering imported products will fall under the category of Non-local suppliers. They can't claim themselves as Class-I local suppliers/ Class-II local suppliers by claiming the services such as transportation, insurance, installation, commissioning, training and aftersales service support like AMC/CMC etc. as local value addition.**

07. The Director, CSIR- Central Drug Research Institute, reserves the right to accept or reject any bids or accept all tenders either in part or in full or to split the order, or to annul the bidding process without assigning any reason.

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- 2 Conditions of Contract
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- 5 Price Schedule Forms
- 6 Qualification Requirements
- 7 Contract Form
- 8 Other Forms

### **CRITICAL DATE SHEET**

| Sl. No | Stage                                    | Date & Time |             |
|--------|--|-------------|-------------|
| 1      | Publish Date & Time                      | 21.09.2022  | (17:30 HRS) |
| 2      | Sale/document Download Start Date & Time | 21.09.2022  | (17:35 HRS) |
| 5      | Bid Submission Start Date & time         | 21.09.2022  | (17:45 HRS) |
| 6      | Bid Submission End Date & Time           | 11.10.2022  | (10:00 HRS) |
| 7      | Bid Opening Date & Time                  | 12.10.2022  | (11:00 HRS) |

## CHAPTER - 1

### INSTRUCTIONS TO BIDDERS

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## Introduction

Instructions to bidder (ITB) are broad guidelines to be followed while formulating the bid and its submission to the Purchaser. It also describes the methodology for opening and evaluation of bids and consequent award of contract.

### 1.1. Eligible Bidders

1.1.1 This Invitation for Bids is open to all suppliers subject to para 06 of the invitation for bids/NIT.

1.1.2 A supplier or bidder shall be considered to be from a country if (i) the entity is incorporated in that country, or (ii) a majority of its shareholding or effective control of the entity is exercised from that country; or (iii) more than 50% of the value of the item being supplied has been added in that country. Indian suppliers shall mean those entities which meet any of these tests with respect to India.

1.1.3 MSEs would be treated as owned by Scheduled Caste/Schedule Tribe enterprises as under:

(a) In case of proprietary MSE, proprietor(s) shall be SC /ST.

(b) In case of partnership MSE, the SC/ST partners shall be holding at least 51% (fifty one percent) shares in the unit.

(c) In case of Private Limited Companies, at least 51% (fifty one percent) share shall be held by SC/ST promoters.

1.1.4 MSEs owned by women shall also be determined as per the above analogy/criteria.

1.1.5 Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Bids.

1.1.6 Bids from Joint Ventures, Consortium or Associations so long as they are formed and registered prior to the bid submission date.

1.1.7 The bidders who have been temporarily suspended or removed from the list of registered suppliers by the purchaser or banned from Ministry/country wide procurement shall be ineligible for participation in the bidding process.

### 1.2 Cost of Bidding

1.2.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### 1.3 Code of Integrity

1.3.1 The bidders/suppliers should sign a declaration about abiding by the Code of Integrity for Public Procurement in bid documents. In case of any transgression of this code, the bidder is not only liable to be removed from the list of registered suppliers, but it would be liable for other punitive actions such as cancellation of contracts, banning and blacklisting or action in Competition Commission of India, and so on.

1.3.2 Code of integrity for Public Procurement: The Purchaser as well as bidders, suppliers, contractors and consultants should observe the highest standard of ethics and should not indulge in the following prohibited practices, either directly or indirectly, at any stage during the procurement process or during execution of resultant contracts:

i) "corrupt practice": making offers, solicitation or acceptance of bribe, rewards or gifts or any material benefit, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process or contract execution;

ii) "Fraudulent practice": any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained or an obligation avoided. This includes making false declaration or providing false information for participation in a tender process or to secure a contract or in execution of the contract;

iii) "anti-competitive practice": any collusion, bid rigging or anti-competitive arrangement, or any other practice coming under the purview of the Competition Act, 2002, between two or more bidders, with or without the knowledge of the purchaser, that may impair the transparency, fairness and the progress of the procurement process or to establish bid prices at artificial, non-competitive levels;

iv) "coercive practice": harming or threatening to harm, persons or their property to influence their participation in the procurement process or affect the execution of a contract;

v) "conflict of interest": participation by a bidding firm or any of its affiliates that are either involved in the consultancy contract to which this procurement is linked; or if they are part of more than one bid in the procurement; or if the bidding firm or their personnel have relationships or financial or business transactions with any official of purchaser who are directly or indirectly related to tender or execution process of contract; or improper use of information obtained by the (prospective) bidder from the purchaser with an intent to gain unfair advantage in the procurement process or for personal gain; and

vi) "Obstructive practice": materially impede the purchaser's investigation into allegations of one or more of the above mentioned prohibited practices either by deliberately destroying, falsifying, altering; or by concealing of evidence material to the investigation; or by making false statements to investigators and/or by threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or by impeding the purchaser's Entity's rights of audit or access to information;

### 1.3.3 Obligations for Proactive disclosures

i) The Purchaser as well as bidders, suppliers, contractors and consultants, are obliged under Code of Integrity for Public Procurement to sue-moto proactively declare any conflicts of interest (coming under the definition mentioned above – preexisting or as and as soon as these arise at any stage) in any procurement process or execution of contract. Failure to do so would amount to violation of this code of integrity; and

ii) The bidder must declare, whether asked or not in a bid document, any previous transgressions of such a code of integrity with any entity in any country during the last three years or of being debarred by any other Procuring Entity. Failure to do so would amount to violation of this code of integrity;

iii) To encourage voluntary disclosures, such declarations would not mean automatic disqualification for the bidder making such declarations. The declared conflict of interest would be evaluated and mitigation steps, if possible, taken by the purchaser.

1.3.4 Punitive Provisions Without prejudice to and in addition to the rights of the Purchaser to other penal provisions as per the bid documents or contract, if the Purchaser comes to a conclusion that a (prospective) bidder/supplier, directly or through an agent, has violated this code of integrity in competing for the contract or in executing a contract, the purchaser may take appropriate measures including one or more of the following:

i) If his bids are under consideration in any procurement: a) Forfeiture or encashment of bid security; b) Calling off of any pre-contract negotiations; and c) Rejection and exclusion of the bidder from the procurement process.

ii) If a contract has already been awarded a) Cancellation of the relevant contract and recovery of compensation for loss incurred by the purchaser; b) Forfeiture or encashment of any other security or bond relating to the procurement; c) Recovery of payments including advance payments, if any, made by the purchaser along with interest thereon at the prevailing rate.

iii) Provisions in addition to above: a) Removal from the list of registered suppliers and banning/debarment of the bidder from participation in future procurements of the purchaser for a period not less than one year; b) In case of anti-competitive practices, information for further processing may be filed under a signature of the Joint Secretary level officer, with the Competition Commission of India; c) Initiation of suitable disciplinary or criminal proceedings against any individual or staff found responsible.

## **B. The Bidding Documents**

### **1.4 Cost of Tender Documents**

1.4.1 The bidding documents can be downloaded Free of Cost from the website of CPP Portal <https://etenders.gov.in> or CDRI website <https://www.cdri.res.in>

### **1.5 Content of Tender Documents**

1.5.1 The goods required, bidding procedures and contract terms are prescribed in the bidding documents which should be read in conjunction. The bidding documents, apart from the invitation for bids and Critical Date Sheet have been divided into 8 Chapters as under:

Chapter 1: Instructions to Bidder (ITB)

Chapter 2: General Conditions of Contract (GCC) and Special Condition of Contract (SCC)

Chapter 3: Schedule of Requirements

Chapter 4: Specifications and Allied Technical Details

Chapter 5: Price Schedule Forms

Chapter 6: Qualification requirements

Chapter 7: Contract Form

Chapter 8: Other Standard Forms comprising:

(1) Bidder Information Form

(2) Manufacturer's Authorization Form (MAF);

(3) Bid Security Form

(4) Bid Securing declaration

(5) Performance Statement form

(6) Deviation Statement Form;

(7) Service Support details;

(8) Bid form

(9) Performance Security Form;

(10) Acceptance Certificate Form

(11) Integrity pact

(12) Format of letter of authority for participating in bid opening

(13) Format for declaration by the bidder for code of integrity and Conflict of interest.

1.5.2 **The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.**

### **1.6 Clarification of tender documents**

1.6.1 A prospective Bidder requiring any clarification of the Bidding Documents shall contact the Purchaser in writing at the Purchaser's address specified in the Special Conditions of Contract (SCC), latest by the date specified in the critical date sheet. No request for clarification or query shall normally be entertained after the deadline/pre-bid conference if any. Should the Purchaser deem it necessary to amend the Tender Documents as a result of a clarification, it shall do so following the procedure under Clause relating to amendment of Tender Documents and Clause relating to Deadline for Submission of Bids.

The queries, clarifications and amendments issued would also be hosted on the website of the Purchaser for the benefit of the other prospective bidders and also shall be sent to all bidders who have purchased the tender documents.

### **1.7 Amendment of Tender Documents**

1.7.1 At any time prior to the deadline for submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the tender documents by amendment. The same would also be hosted on the website of the Purchaser and all prospective bidders are expected to surf the website before submitting their bids to take cognizance of the amendments. However, the copies of the amendments would be sent by registered post/speed post/courier/e-mail to all the bidders who have purchased the tender documents.

1.7.2 In order to allow prospective bidders' reasonable time in which to take the amendment into account in preparing their bids, the Purchaser, at its discretion, may extend the deadline for the submission of bids and host the changes on the website of the Purchaser.

## **C. PREPARATION OF BIDS**

### **1.8. Language of Bid**

1.8.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Purchaser shall be written in English language only.

1.8.2 The Supplier shall bear all costs of translation, if any, to the English language and bear all risks of the accuracy of such translation, for documents provided by the Supplier.

### 1.9 Purchase Preference Policies

1.9.1 The purchaser intends to give product reservation/purchase preference/price preference in line with current Govt. of India procurement policies to help inclusive national economic growth by providing long term support to Micro and Small enterprises (MSEs) and disadvantaged sections of the society and to address environmental concerns along with preferential market access in govt. procurements.

1.9.2 For the above purpose, local supplier means a supplier or service provider whose product or service offered for procurement meets the minimum local content as prescribed in Latest DPIIT Order or by the competent Ministries/Departments in pursuance of this order and local content means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the items procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

#### 1.10.1 Documents comprising the bid

The bid prepared by the Bidder shall include documents as under:

##### A. Technical bid

- (a) Bidder Information Form;
- (b) Declaration abiding by the Code of Integrity and no conflict of interest for public procurement;
- (c) Bid security as specified in the Invitation to Bids;
- (d) Service support details form; (e) Deviation Statement Form;
- (f) Performance Statement Form;
- (g) Manufacturer's Authorization Form along with a certified copy of the Agency Agreement between the bidders and the Indian Agent;
- (h) Documentary evidence establishing that the bidder is eligible to bid and is qualified to perform the contract if its bid is accepted;
- (i) Integrity Pact, if required;
- (j) Documents establishing goods eligibility and conformity to bidding documents; indicating the Indian Customs Tariff Number (ICT & HSN No.) .
- (k) Schedule of requirements.
- (l) Self certification that the item offered meets the minimum local content of 50% giving details of the location(s) at which the local value addition is made in case the bidder wishes to avail the benefits under the make in India policy, if applicable.
- (m) In cases of procurement for a value in excess of ₹ 10 crores, the local supplier shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content to avail the benefits under the make in India policy, if applicable.
- (n) Documentary evidence about the status of the bidder i.e. whether MSE or not, owned by SC/ST or not and whether the MSE is owned by a women entrepreneur or not.

##### B Price bid

- (i) Bid form;
- (ii) Applicable Price Schedule Form;

#### 1.11. Bid form and price schedule

1.11.1 The bidder shall complete the Bid Form and the appropriate price schedule form furnished in the bidding documents. These forms must be completed without any alterations to its format and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested. The Bid Form and the appropriate Price Schedule form shall be submitted in accordance with Clause 1.18.3 of the bidding documents.

#### 1.12. Bid Prices

1.12.1 The Bidder shall indicate on the appropriate price schedule form, the unit prices and total bid prices of the goods it proposes to supply under the contract.

1.12.2 Prices indicated on the price-schedule form shall be entered separately in the following manner:

##### (a) For Goods manufactured within India

- (i) The price of the goods quoted Ex-works including taxes already paid.
- (ii) GST and other taxes, if any which will be payable on the goods if the contract is awarded.
- (iii) The charges for inland transportation, insurance and other local services required for delivering the goods at the desired destination as specified in the price schedule form.
- (iv) Wherever applicable, the cost towards the installation, commissioning, spares, extended warranty, AMC/CMC, site preparation and training including any incidental services, if any.

##### (b) For Goods manufactured abroad

- (i) The price of the goods, quoted on FCA (named place of delivery abroad) or FOB (named port of shipment), as specified in the price schedule form. (ii) The charges for insurance and transportation of the goods to the port / place of destination both by Air/Sea.
- (iii) The agency commission charges, if any.
- (iv) Wherever applicable, the cost towards the installation, commissioning, spares, extended warranty, AMC/CMC, site preparation and training including any incidental services, if any.

1.12.3 The terms FOB, FCA, CIF, CIP etc. shall be governed by the rules prescribed in the current edition of the Incoterms published by the International Chambers of Commerce, Paris.

**1.12.4 Where there is no mention of packing, forwarding, freight, insurance charges, taxes etc. such offer shall be rejected as incomplete.**

1.12.5 The price quoted shall remain fixed during the contract period and shall not vary on any account

1.12.6 All lots and items must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced, their prices shall be assumed to be included in the prices of other items. Lots or items not listed in the Price Schedule shall be assumed to be not included in the bid.

**1.12.7 The Purchaser is registered with Dept. of Scientific & Industrial Research, Govt. of India and concessional customs duty is leviable vide notification No. 54/2002-Customs on all imports covered under Notification No.51/96-Customs dated 23.07.1996.**

1.12.8 Please state specifically in your offer whether the duties and taxes are extra over the prices quoted, failing which it will be presumed that the prices are inclusive of taxes and duties and no claim would be entertained for statutory variations at a later date.

1.12.9 Stipulations like "GST is presently not applicable but the same will be charged if it becomes leviable later on" is not acceptable unless in such cases it is clearly stated that GST will not be charged if the same becomes applicable later on due to increase in turn over etc. If a bidder fails to comply with this requirement, his quoted price shall be loaded with the quantum of duty which is normally applicable on the item in question for the purpose of comparison with the prices of other tenderers.

Note: All payments due under the contract shall be paid after deduction of statutory levies at source (like TDS etc.), wherever applicable.

### **1.13. Bid Currencies**

1.13.1 Prices shall be quoted in Indian Rupees for offers received for supply within India and in freely convertible foreign currency in case of offers received for supply from foreign countries i.e. domestic tenderers are to quote and accept their payment in Indian currency; Indian agents of foreign suppliers are to receive their agency commission in Indian currency; cost of imported goods & services rendered in India, which are directly imported against the contract, may be quoted in foreign currency (currencies).

### **1.14. Documents Establishing Bidder's Eligibility and qualifications**

1.14.1 The bidder shall furnish, as part of its bid, documents establishing the bidders' eligibility to bid and its qualification to perform the contract if its bid is accepted.

1.14.2 The documentary evidence of the bidder's qualification to perform the contract if the bid is accepted shall establish to the purchaser's satisfaction that;

**(a) The bidder meets the qualification criteria listed in bidding documents if any.**

(b) Bidder who doesn't manufacture the goods it offers to supply shall submit Manufacturers' Authorization Form (MAF) using the form specified in the bidding document to demonstrate that it has been duly authorized by the manufacturer of the goods to quote and/or supply the goods.

(c) In case a bidder not doing business within India, it shall furnish the certificate to the effect that the bidder is or will be represented by an agent in India equipped and able to carry out the supply, maintenance, repair obligations etc. during the warranty and post warranty period or ensure a mechanism at place for carrying out the supply, maintenance, repair obligations etc. during the warranty and post-warranty period.

### **1.14.3 Conditional tenders shall not be accepted.**

### **1.15 Documents Establishing Goods' Eligibility and Conformity to Bidding Documents**

1.15.1 To establish the goods' eligibility, the documentary evidence of the goods and services eligibility shall consist of a statement on the country of origin of the goods and services offered which shall be confirmed by a certificate of origin at the time of shipment.

1.15.2 To establish the conformity of the goods and services to the specifications and schedule of requirements of the bidding document, the documentary evidence of conformity of the goods and services to the bidding documents may be in the form of literature, drawings and data, and shall consist of:

(a) A detailed description of the essential technical and performance characteristics of the goods;

(b) A list giving full particulars, including available sources and current prices, of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods during the warranty period following commencement of the use of the goods by the Purchaser in the Priced-bid; and

(c) An item-by-item commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications.

1.15.3 For purposes of the commentary to be furnished pursuant to above, the Bidder shall note that standards for workmanship, material and equipment, designated by the Purchaser in its Technical Specifications are intended to be descriptive only and not restrictive. The Bidder may substitute these in its bid, provided that it demonstrates to the Purchaser's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

### **1.15.4 Alternate offers/makes/models would not be considered.**

## **1.16. Bid Security – There will not be any Bid Security. In place of BS, the Bidder will have to furnish a Bid Security Declaration.**

1.16.1—The Bidder shall furnish, as part of its bid, a bid security (BS) for an amount as specified in the Invitation for Bids. In the case of foreign bidders, the BS shall be submitted either by the principal or by the Indian agent and in the case of indigenous bidders; the BS shall be submitted by the manufacturer or their specifically authorized dealer/bidder.

1.16.2—The bid security is required to protect the Purchaser against the risk of Bidder's conduct, which would warrant the security's forfeiture.

1.16.3—The bid security shall be in Indian Rupees for offers received for supply within India and denominated in the currency of the bid or in any freely convertible foreign exchange in the case of offers received for supplies from foreign countries in equivalent Indian Rupees. The bid security shall be in one of the following forms at the bidders' option:

(a) A bank guarantee issued/confirmed by a Scheduled Commercial Bank in India in the form provided in the bidding documents and valid for 45 days beyond the validity of the bid. In case a bidder desires to submit a BG issued from a foreign bank, then the same should be confirmed by a Scheduled commercial bank in India; or

(b) Fixed Deposit receipt pledged in favour of the Lab./Institute.

(c) A Banker's cheque or demand draft in favour of the purchaser issued by any Scheduled commercial bank in India.

1.16.4—The bid security shall be payable promptly upon written demand by the purchaser in case the conditions listed in the ITB clause 1.16.9 are invoked.

1.16.5—The bid security should be submitted in its original form to the address mentioned below on or before End date and time of bid submission (Copies shall not be accepted):

Stores & Purchase Officer  
CSIR-Central Drug Research Institute  
Jankipuram Extension, Sector 10, Near Seva Hospital  
Lucknow-226031

(Scanned Copy of Demand Draft/Bank Guarantee towards bid security should be uploaded along with the *E-bid*).

1.16.6—The bid security of unsuccessful bidder will be discharged /returned as promptly as possible positively within a period of 30 days after the expiration of the period of bid validity or placement of order whichever is later, without any interest.

1.16.7—The successful Bidder's bid security will be discharged upon the Bidder furnishing the performance security, without any interest.

1.16.8—Bidders that are currently registered with the purchaser or registered as MSEs will continue to remain registered during the tender validity period also and are exempted from payment of EMD. In case the tenderer falls in these categories, the bidder should furnish a certified copy of its valid registration details. Except for MSEs, this exemption is valid for the trade group and monetary value of registration only. The MSEs are provided tender document free of cost and are exempted from the payment of Bid Security provided the goods are produced and the services are rendered by them and not for any trading activities undertaken by them. Further firms who are having Udyog Aadhar Memorandum are entitled to all benefits available for MSEs under the Public Procurement Policies for MSEs and can get registered with any of the following agencies:

a) District Industries Centre b) Khadi and Village Industries Commission c) Khadi and Village Industries Board d) Coir Board e) National Small Industries Corporation f) Directorate of Handicraft and handloom and g) Any other body specified by the Ministry of MSME

1.16.9—Where any aggregator has been appointed by the Ministry of MSME, themselves quote on behalf of some MSE units, such offers will be considered as offer from MSE units and all such facilities would be extended to these aggregators also.

1.16.10—The bid security may be forfeited:

(a) If a Bidder withdraws or amends or modifies or impairs or derogates its bid during the period of bid validity specified by the Bidder on the Bid Form; or

(b) In case of a successful Bidder, if the Bidder fails to furnish order acceptance within 14 days of the order or fails to sign the contract and/or fails to furnish Performance Security within 21 days from the date of contract/ order.

**1.16.11—Whenever the bidder chooses to submit the Bid Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.**

## **1.17. Period of Validity of Bids**

1.17.1 Bids shall remain valid for minimum of **120 days** after the date of bid opening prescribed by the Purchaser. A bid valid for a shorter period shall be rejected by the Purchaser as non-responsive.

1.17.2 In exceptional circumstances, the Purchaser may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (by post, fax or e-mail). The bid security provided shall also be suitably extended failing which the bid would be summarily ignored. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the

request will not be required nor permitted to modify its bid.

1.17.3 Bid evaluation will be based on the bid prices without taking into consideration the above corrections.

#### **1.18. Format and Signing of Bid**

1.18.1 The bids may be submitted online in single envelop/cover or in two parts as specified in the Invitation for Bids.

~~1.18.2 In case the bids are invited on single envelop basis, then the Bidder shall prepare two copies of the bid, clearly marking each "Original Bid" and "Copy Bid", as appropriate. In the event of any discrepancy between them, the original shall govern.~~

1.18.3 In case the bids are invited on two-bid system, the Bidder shall submit the bids in two separate parts. One part shall contain Technical bid comprising all documents listed under clause relating to Documents Comprising the Bid excepting bid form and price schedules. The other part shall contain the priced-bid comprising bid form and price schedules. ~~The Bidder shall prepare two copies of the bid, clearly marking each "Original Bid" and "Copy Bid", as appropriate.~~

1.18.4 The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. All pages of the bid, except for un-amended printed literature, shall be initialed by the person or persons signing the bid detailing his/her name and contact details. Digitally signed bids will be acceptable.

1.18.5 Any interlineations, erasures or overwriting shall be valid only if they are initialed by the persons or persons signing the bid.

#### **D. Submission and sealing of Bids**

##### **1.19. Submission, Sealing and Marking of Bids**

1.19.1 The bidders will submit their bids through CPP Portal <https://etenders.gov.in> only. **(Bids received by FAX/E-mail would not be considered for evaluation.)**

1.19.2 The Bidder shall download the Tender Enquiry Document directly from the website <https://etenders.gov.in> and shall not tamper/modify it in any manner. In case if the same is found to be tampered/modified in any manner, Tender/Bid will be summarily rejected and EMD, if any, would be forfeited.

1.19.3 In the case of bids invited on single envelop/cover basis, the Bidders shall submit e-bid in one part along with price. However, in the case of bids invited on Two Part basis, the Bidder shall submit Technical Bid comprising the documents as listed in ITB 1.10.1 excepting Price Bid as part of Technical Bid / first cover. Price Bid needs to be uploaded as second / separate e-cover as per instructions given in CPPP for TWO BID system. Price Bids covers of technically qualified bidders only will be opened online after uploading Technical Evaluation Report (TER) in CPPP website for further evaluation.

1.19.4 The complete bidding process is online. Bidders should be in possession of valid Digital Signature Certificate (DSC) of class III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. If the envelope is not digitally signed & encrypted the Purchaser shall not accept such open Bids for evaluation purpose and shall be treated as non-responsive and rejected.

1.19.5 Bidders are advised to go through —Bidder Manual Kitl, —System Settingsl & —FAQl links available on the login page of the e-Tender portal for guidelines, procedures & system requirements. In case of any technical difficulty, Bidders may contact the help desk numbers & email ids mentioned at the e-tender portal. Every Bidder will be required to obtain a Class-III Digital Signature (DSC) for submission of Bids.

1.19.6 Bidders are advised to visit CPPP website <https://etenders.gov.in> regularly to keep themselves updated, for any changes/modifications in the Tender Enquiry Document. Intending bidders are advised to visit CPPP website <https://etenders.gov.in> regularly till closing date of submission of bid, for any corrigendum.

~~1.19.7 The Bid Security/Earnest Money Deposit shall be deposited through Bank Guarantee / Demand Draft drawn in favour of " Director, CDRI payable at LUCKNOW. The original Bid Security/EMD must be delivered at address mentioned in Sl.No.2 of NIT on or before bid submission End date and time as mentioned in —Critical Date Sheetl, failing which the bid shall be summarily rejected.~~

1.19.8 Purchaser shall receive the e-bids online through CPPP portal only. The e-Tender portal shall automatically stop accepting bids after the scheduled date and time specified in the Tender Document. Partially submitted bids shall be treated as invalid and shall not be processed.

##### **1.20. Deadline for Submission of Bids**

1.20.1 Bids must be received by the Purchaser at the address specified at Clause 1.19.1 not later than the time and date specified in invitation for bids. In the event of the specified date for the submission of Bids being declared a holiday for the Purchaser, the Bids will be received up to the appointed time on the next working day.

1.20.2 The Purchaser may, at its discretion, extend the deadline for submission of bids by amending the bid documents in accordance with Clause relating to Amendment of Bidding Documents in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

##### **1.21. Late Bids**

1.21.1 Any bid received by the Purchaser after the deadline for submission of bids prescribed by the Purchaser will be rejected.

1.21.2 Such tenders shall be marked as late and not considered for further evaluation. They shall not be opened at all and be returned to the bidders in their original envelope without opening.

#### **1.22. Withdrawal, substitution and Modification of Bids.**

1.22.1 A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 1.19 duly signed by an authorized representative, and shall include a copy of the authorization in accordance with ITB Sub-Clause 1.18.4 (except that no copies of the withdrawal notice are required). The corresponding substitution or modification of the bid must accompany the respective written notice. All notices must be:

- (a) Submitted in accordance with ITB Clauses 1.18 and 1.19 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked “WITHDRAWAL,” “SUBSTITUTION,” or “MODIFICATION”; and
- (b) Received by the Purchaser prior to the deadline prescribed for submission of bids, in accordance with ITB Clause 1.20.

1.22.2 Bids requested to be withdrawn in accordance with ITB Sub-Clause 1.22.1 shall be returned unopened to the Bidders. No bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Form or any extension thereof.

### **E. Opening and Evaluation of Bids**

#### **1.23 Opening of Bids by the Purchaser**

1.23.1 The Purchaser will open all bids one at a time in the presence of bidders' authorized representatives who choose to attend, as per the schedule given in invitation for bids. The Bidders' representatives who are present shall sign the quotation opening sheet evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for the Purchaser, the Bids shall be opened at the appointed time and location on the next working day. In two-part bidding, the financial bid shall be opened only after technical evaluation.

1.23.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at bid opening. Next, envelopes marked “SUBSTITUTION” shall be opened and read out and exchanged with the corresponding Bid being substituted, and the substituted Bid shall not be opened, but returned to the Bidder. No Bid substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at bid opening. Envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Bid. No Bid modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Bid opening. Only envelopes that are opened and read out at Bid opening shall be considered further.

1.23.3 The bidders' names, bid modifications or withdrawals, bid prices, discounts, and the presence or absence of requisite bid security and such other details as the Purchaser, at its discretion, may consider appropriate, will be announced at the opening. No bid shall be rejected at bid opening, except for late bid(s). The contents of the bid forms and price schedules would however be announced only at the time of opening of Priced-bids in the case of two-bid system.

1.23.4 Bids that are received late shall not be considered further for evaluation, irrespective of the circumstances.

#### **1.24. Confidentiality**

1.24.1 Information relating to the examination, evaluation, comparison, and post qualification of bids, and recommendation of contract award, shall not be disclosed to bidders or any other persons not officially concerned with such process until publication of the Contract Award.

1.24.2 Any effort by a Bidder to influence the Purchaser in the examination, evaluation, comparison, and post qualification of the bids or contract award decisions may result in the rejection of its Bid.

#### **1.25. Clarification of Bids**

1.25.1 To assist in the examination, evaluation, comparison and post qualification of the bids, the Purchaser may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted. However, no negotiation shall be held except with the lowest bidder, at the discretion of the purchaser. Any clarification submitted by a bidder in respect to its bid which is not in response to a request by the purchaser shall not be considered.

#### **1.26. Preliminary Examination**

1.26.1 The Purchaser shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 1.10 have been provided, and to determine the completeness of each document submitted. 1.26.2 The Purchaser shall confirm that the following documents and information have been provided in the Bid. If any of these documents or information is missing, the offer shall be rejected.

(a) Bid Form and Price Schedule, in accordance with ITB Clause 1.10;

(b) All the tenders received will first be scrutinized to see whether the tenders meet the basic requirements as incorporated in the tender enquiry document. The tenders, who do not meet the **basic requirements**, are to be treated as unresponsive and ignored. The following are some of the important points, for which a tender may be declared as unresponsive and to be ignored, during the initial scrutiny:

- (i) The Bidder is not eligible.
- (ii) The Bid validity is shorter than the required period.
- (iii) The Bidder has quoted for goods manufactured by a different firm without the required authority letter from the proposed manufacturer.
- (iv) Bidder has not agreed to give the required performance security or has not furnished the bid security.
- (v) The goods quoted are sub-standard, not meeting the required specification, etc.
- (vi) Against the schedule of Requirement (incorporated in the tender enquiry), the bidder has not quoted for the entire requirement as specified in that schedule.
- (viii) The bidder has not agreed to some essential condition(s) incorporated in the tender enquiry.

### **1.27 Bidder's right to question rejection.**

1.27.1 A Bidder shall have the right to be heard in case he feels that a proper procurement process is not being followed and/or his tender has been rejected wrongly. Only a directly affected bidder can represent in this regard as under:

- i) Only a bidder who has participated in the concerned procurement process i.e. pre-qualification, bidder registration or bidding, as the case may be, can make such representation;
- ii) In case pre-qualification bid has been evaluated before the bidding of Technical bids, an application for review in relation to the technical bid may be filed only by a bidder who has qualified in pre-qualification bid;
- iii) In case technical bid has been evaluated before the opening of the financial bid, an application for review in relation to the financial bid may be filed only by a bidder whose technical bid is found to be acceptable.
- iv) Following decisions of the purchaser in accordance with the provision of internal guidelines shall not be subject to review:
  - a) Determination of the need for procurement;
  - b) Selection of the mode of procurement or bidding system;
  - c) Choice of selection procedure;
  - d) Provisions limiting participation of bidders in the procurement process;
  - e) The decision to enter into negotiations with the L1 bidder;
  - f) Cancellation of the procurement process except where it is intended to subsequently re-tender the same requirements;
  - g) Issues related to ambiguity in contract terms may not be taken up after a contract has been signed, all such issues should be highlighted before consummation of the contract by the vendor/contractor; and
  - (h) Complaints against specifications except under the premise that they are either vague or too specific so as to limit competition may be permissible.

1.27.2 In case a Bidder feels aggrieved by the decision of the purchaser, he may then send his representation in writing to the Purchaser's address as indicated in special conditions of contract (SCC) within 05 working days from the date of communication of the purchaser intimating the rejection for reconsideration of the decision by the purchaser.

### **1.28 Responsiveness of Bids**

1.28.1 Prior to the detailed evaluation, the purchaser will determine the substantial responsiveness of each bid to the bidding documents. For purposes of this clause, a substantive responsive bid is one, which conforms to all terms and condition of the bidding documents without material deviations, reservations or omissions. A material deviation, reservation or omission is one that:

- (a) Affects in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract;
- or
- (b) Limits in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder's obligations under the Contract; or
- (c) If rectified, would unfairly affect the competitive position of other bidders presenting substantially responsive bids.

1.28.2 The purchasers' determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.

1.28.3 If a bid is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation or omission.

1.28.4 If a bidder quotes Nil Charges/consideration, the bid shall be treated as unresponsive and will not be considered.

### **1.29 Non-Conformity, Error and Omission**

1.29.1 Provided that a Bid is substantially responsive, the Purchaser may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.

1.29.2 Provided that a bid is substantially responsive, the Purchaser may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

1.29.3 Provided that the Bid is substantially responsive, the Purchaser shall correct arithmetical errors on the following basis:

- (a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the

quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;

(b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and

(c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.

1.29.4 Provided that a bid is substantially responsive, the purchaser may request that a bidder may confirm the correctness of arithmetic errors as done by the purchaser within a target date. In case, no reply is received then the bid submitted shall be ignored and its Bid Security may be forfeited.

### **1.30 Examination of Terms & Conditions, Technical Evaluation**

1.30.1 The Purchaser shall examine the Bid to confirm that all terms and conditions specified in the GCC and the SCC have been accepted by the Bidder without any material deviation or reservation.

1.30.2 The Purchaser shall evaluate the technical aspects of the Bid submitted in accordance with ITB Clause 1.15, to confirm that all requirements specified in Schedule of Requirements of the Bidding Documents have been met without any material deviation or reservation.

1.30.3 If, after the examination of the terms and conditions and the technical evaluation, the Purchaser determines that the Bid is not substantially responsive in accordance with ITB Clause 1.28, it shall reject the Bid.

### **1.31 Conversion to Single Currency**

1.31.1 To facilitate evaluation and comparison, the Purchaser will convert all quoted prices expressed in various currencies to Indian Rupees at the selling exchange rate established by any bank in India as notified in the Newspapers on the date of bid opening (techno-commercial bid in the case of two-part bidding) For this purpose, exchange rate notified in [www.xe.com](http://www.xe.com) or [www.rbi.org](http://www.rbi.org) or any other website could also be used by the purchaser.

### **1.32 Evaluation and comparison of bids**

1.32.1 The Purchaser shall evaluate each bid that has been **determined**, up to this stage of the evaluation, to be substantially responsive.

1.32.2 To evaluate a Bid, the Purchaser shall only use all the factors, methodologies and criteria defined below. No other criteria or methodology shall be permitted.

**1.32.3 Purchase preference shall be given to all local suppliers in all procurements undertaken by the purchaser in the following manner:**

(a) For Make In India Products as per DPIIT Order No.P-45021/2/2017-PP (BE-II) dated 16th Sep, 2020 and amendment, if any.

(b) For MSE Products, Notifications/guidelines issued time to time.

1.32.4 The bids shall be evaluated on the basis of final landing cost which shall be arrived as under:

#### **For goods manufactured in India**

(i) The price of the goods quoted ex-works including all taxes already paid.

(ii) GST and other taxes, if any which will be payable on the goods if the contract is awarded.

(iii) Charges for inland transportation, insurance and other local services required for delivering the goods at the desired destination.

(iv) Wherever applicable, the cost towards the installation, commissioning, spares, extended warranty, AMC/CMC, site preparation and training including any incidental services, if any.

#### **For goods manufactured abroad**

~~(i) The price of the goods, quoted on FCA (named place of delivery abroad) or FOB (named port of shipment), as specified in the bidding document.~~

~~(ii) The charges for insurance and transportation of the goods to the port/place of destination.~~

~~(iii) The agency commission etc., if any.~~

~~(iv) Wherever applicable, the cost towards the installation, commissioning, spares, extended warranty, AMC/CMC, site~~

~~preparation and training including any incidental services, if any. 1.32.8 The comparison between the indigenous and the foreign offers shall be made on FOR destination basis. However, the CIF/CIP prices quoted by any foreign bidder shall be loaded further as under:~~

~~(a) Towards customs duty and other statutory levies as per applicable rates.~~

~~(b) Towards custom clearance, inland transportation etc. - 2% of the CIF/CIP value.~~

~~The bidder should give a clear cut breakup of EXW, FOB/FCA, CIF/CIP prices to facilitate proper comparison with the purchaser reserving the right to order on either basis, failing which the bid would be summarily ignored.~~

~~Note: Where there is no mention of packing, forwarding, freight, insurance charges, taxes etc. such offers shall be rejected as incomplete.~~

~~1.32.9 Orders for imported stores need not necessarily be on FOB/FCA basis rather it can be on the basis of any of the incoterm specified in ICC Incoterms 2010 as may be amended from time to time by the ICC or any other designated authority and favourable to the purchaser.~~

~~1.32.10 Wherever the price quoted on FOB/FCA and CIF/CIP basis are the same, the Contract would be made on CIF / CIP basis only.~~

1.32.11 The GCC and the SCC shall specify the mode of transport i.e., whether by air/ocean/road/rail.

1.32.12 There is no provision to purchase optional items. The specifications embodied in the tender documents would be the basis of evaluating the responsiveness of bids received.

1.32.13 The Purchaser shall compare all substantially responsive bids to determine the lowest valued bid, in accordance with ITB Clause 1.32.

### **1.33 Contacting the Purchaser**

1.33.1 Subject to ITB Clause 1.25, no Bidder shall contact the Purchaser on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded.

1.33.2 Any effort by a Bidder to influence the Purchaser in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

### **1.34 Post qualification**

1.34.1 In the absence of pre-qualification, the Purchaser will determine to its satisfaction whether the Bidder that is selected as having submitted the lowest evaluated responsive bid is qualified to perform the contract satisfactorily, in accordance with the criteria listed in ITB Clause 1.14.

1.34.2 The determination will take into account the eligibility criteria listed in the bidding documents and will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, as well as such other information as the Purchaser deems necessary and appropriate.

1.34.3 An affirmative determination will be a prerequisite for award of the contract to the Bidder. A negative determination will result in rejection of the Bidder's bid.

## **F. AWARD OF CONTRACT**

### **1.35 Negotiations**

1.35.1 Normally, there shall not be any negotiation. Negotiations, if at all, shall be an exception and only in the case of items with limited source of supply. Negotiations shall be held with the lowest evaluated responsive bidder. Counter offers tantamount to negotiations and shall be treated at par with negotiations in the case of one time purchases.

### **1.36 Award Criteria**

1.36.1 Subject to ITB Clause 1.39, the Purchaser will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the contract satisfactorily. The details of the award would be hosted on the website of the Purchaser.

### **1.37 Purchaser's right to vary Quantities at Time of Award**

1.37.1 The Purchaser reserves the right at the time of Contract award to increase or decrease the quantity of goods and services originally specified in the Schedule of Requirements to the extent of 25% without any change in unit price or other terms and conditions.

### **1.38 Option Clause**

1.38.1 The Purchaser reserves the right to increase or decrease the quantity of the required goods up to 25% (Twenty-Five) per cent at any time, till final delivery date (or the extended delivery date of the contract), by giving reasonable notice even though the quantity ordered

initially has been supplied in full before the last date of the delivery period (or the extended delivery period)

### **1.39 Purchaser's right to accept Any Bid and to reject any or All Bids**

**1.39.1** The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders.

### **1.40 Notification of Award**

1.40.1 Prior to the expiration of the period of bid validity, the Purchaser will notify the successful bidder in writing by registered letter or by cable or telex or fax or e mail that the bid has been accepted and a separate purchase order shall follow through post.

1.40.2 Until a formal contract is prepared and executed, the notification of award should constitute a binding contract.

1.40.3 Upon the successful Bidder's furnishing of the signed Contract Form and performance security pursuant to ITB Clause 1.43, the Purchaser will promptly notify each unsuccessful Bidder and will discharge its bid security.

### **1.41 Signing of Contract**

1.41.1 Promptly after notification, the Purchaser shall send the successful Bidder the Agreement/Purchase Order.

1.41.2 Within twenty-one (21) days of date of the Purchase Order, the successful Bidder shall sign, date, and return it to the Purchaser.

### **1.42 Order Acceptance**

1.42.1 The successful bidder should submit Order acceptance within 14 days from the date of issue of order/signing of contract, failing which it shall be presumed that the vendor is not interested and his bid security is liable to be forfeited pursuant to clause 1.16.9 of ITB.

1.42.2 The order confirmation must be received within 14 days. However, the Purchaser has the powers to extend the time frame for submission of order confirmation beyond the original date. Even after extension of time, if the order confirmation is not received, the contract is liable to be cancelled provided that the purchaser, on being satisfied that it is not a case of cartelization and the integrity of the procurement process has been maintained, may, for cogent reasons, offer the next successful bidder an opportunity to match the financial bid of the first successful bidder, and if the offer is accepted, award the contract to the next successful bidder at the price bid of the first successful bidder.

### **1.43 Performance Security**

1.43.1 Within 21 days of receipt of the notification of award/PO, the Supplier shall furnish performance security (PS) in the amount specified in SCC, valid till 60 days after the warranty period.

1.43.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

1.43.3 The Performance Security shall be denominated in Indian Rupees for the offers received for supplies within India and denominated in the currency of the contract in the case of offers received for supply from foreign countries or in equivalent Indian rupees in case the performance security is submitted by the Indian Agent.

1.43.4 In the case of imports, the PS may be submitted either by the principal or by the Indian agent and, in the case of purchases from indigenous sources, the PS may be submitted by either the manufacturer or their authorized dealer/bidder.

#### **1.43.5 The Performance security shall be in one of the following forms:**

(a) A Bank guarantee or stand-by Letter of Credit issued by a Nationalized/ Scheduled bank located in India or a Foreign bank with preferably its operating branch in India in the form provided in the bidding documents. Or

(b) A Banker's cheque or Account Payee demand draft in favour of the purchaser. Or,

(c) A Fixed Deposit Receipt pledged in favour of the Purchaser.

1.43.6 The performance security will be discharged by the Purchaser and returned to the Supplier not later than 60 days following the date of completion of the Supplier's performance obligations, including any warranty obligations, unless specified otherwise in SCC, without levy of any interest.

1.43.7 In the event of any contract amendment, the supplier shall, within 21 days of receipt of such amendment, furnish the amendment to the performance security, rendering the same valid for the duration of the contract, as amended for further period of 60 days thereafter.

1.43.8 The performance security must be received within 21 days. However, the Purchaser has the powers to extend the time frame for submission of Performance Security (PS). Even after extension of time, if the PS is not received, the contract is liable to be cancelled provided that the purchaser, on being satisfied that it is not a case of cartelization and the integrity of the procurement process has been maintained, may, for cogent reasons, offer the next successful bidder an opportunity to match the financial bid of the first successful bidder, and if the offer is accepted, award the contract to the next successful bidder at the price bid of the first successful bidder.

**1.43.9 Whenever, the bidder chooses to submit the Performance Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee**

directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.

#### 1.44. Pre-bid Conference (PBC) -Not Applicable

##### 1.44.1

~~A Pre-bid Conference shall be held as indicated in invitation to bid, if any. All prospective bidders are requested to kindly attend the Pre-bid Conference. In order to facilitate the purchaser the proper conduct of the Pre-bid Conference, all prospective bidders are requested to kindly submit their queries (with envelope bearing Tender No. and Date on top and marked "Queries for Pre-bid Conference" or through email to id-spo@edri.res.in with copy to so.purchase@edri.res.in / mahesh.kumar@edri.res.in specifically mentioning the same in subject of the e-mail on or before 00.00.2022 (upto 05.30 PM). The purchaser shall answer the queries during the pre-bid conference, which would become a part of the proceedings of the Pre-bid Conference. The proceeding of the Pre Bid Conference would be hosted on the website of the purchaser. Before formulating and submitting their bids, all prospective bidders are advised to surf through the purchaser's website after the Pre-bid Conference, in order to enable them take cognizance of the revised tender conditions.~~

#### 1.45 Integrity Pact - Not Applicable

~~1.45.1 Integrity Pact binds both buyers and sellers to ethical conduct and transparency in all activities from pre-selection of bidders, bidding and contracting, implementation, completion and operation related to the contract.~~

~~1.45.2 The Integrity pact essentially envisages an agreement between the prospective vendors/bidders and the buyer, committing the persons/officials of both sides, not to resort to any corrupt practices in any aspect/stage of the contract. Only those vendors/bidders, who commit themselves to such a Pact with the buyer, would be considered competent to participate in the bidding process. In other words, entering into this Pact would be a preliminary qualification. The essential ingredients of the Pact include:~~

- ~~\_\_\_\_\_ (i) Promise on the part of the Purchaser to treat all bidders with equity and reason and not to seek or accept any benefit, which is not legally available;~~
- ~~\_\_\_\_\_ (ii) Promise on the part of bidders not to offer any benefit to the employees of the Purchaser not available legally and also not to commit any offence under Prevention of Corruption Act, 1988 or Indian Penal Code 1860;~~
- ~~\_\_\_\_\_ (iii) Promise on the part of bidders not to enter into any undisclosed agreement or understanding with other bidders with respect to prices, specifications, certifications, subsidiary contracts; etc.~~
- ~~\_\_\_\_\_ (iv) Undertaking (as part of Fall Clause) by the bidders that they have not and will not sell the same material/equipment at prices lower than the bid price;~~
- ~~\_\_\_\_\_ (v) Foreign bidders to disclose the name and address of agents and representatives in India and Indian Bidders to disclose their foreign principals or associates;~~
- ~~\_\_\_\_\_ (vi) Bidders to disclose the payments to be made by them to agents/brokers or any other intermediary;~~
- ~~\_\_\_\_\_ (vii) Bidders to disclose any past transgressions committed over the specified period with any other company in India or Abroad that may impinge on the anti-corruption principle;~~
- ~~\_\_\_\_\_ (viii) Integrity Pact lays down the punitive actions for any violation.~~

~~1.45.3 Each page of such Integrity pact proforma would be duly signed by Purchaser's competent signatory. All pages of the Integrity Pact are to be returned by the bidder (along with the technical bid) duly signed by the same signatory who signed the bid, i.e. who is duly authorized to sign the bid and to make binding commitments on behalf of his company. Any bid not accompanied by Integrity Pact duly signed by the bidder shall be considered to be a non-responsive bid and shall be rejected straightway.~~

~~1.45.4 The SCC shall specify whether there is a need to enter into a separate Integrity pact or not.~~

~~1.45.5 The Integrity Pact would be effective from the date of invitation of bids till complete execution of the contract.~~

~~1.45.6 The names and contact details of the Independent External Monitors (IEM) on the event of the need of IP is as detailed in the SCC.~~

**CHAPTER 2**  
**CONDITIONS OF CONTRACT**  
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**Note:** The General Conditions of Contract(GCC) shall form the part of Purchase Order / Contract.

**GENERAL CONDITIONS OF CONTRACT (GCC)**

**2.1 Definitions**

2.1.1 The following words and expressions shall have the meanings hereby assigned to them:

- (a) "Contract" means the Contract Agreement entered into between the Purchaser and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- (b) "Contract Documents" means the documents listed in the Contract Agreement, including any amendments thereto.
- (c) "Contract Price" means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- (d) "Day" means calendar day.
- (e) "Completion" means the fulfilment of the Goods and related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.
- (f) "GCC" means the General Conditions of Contract.
- (g) "Goods" means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to

supply to the Purchaser under the Contract.

(h) "Related Services" means the services incidental to the supply of the goods, such as transportation, insurance, installation, training and initial maintenance and other such obligations of the Supplier under the Contract. (i) "SCC" means the Special Conditions of Contract.

(j) "Subcontractor" means any natural person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.

(k) "Supplier" means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Contract Agreement.

(l) The "Council" means the Council of Scientific & Industrial Research (CSIR), registered under the Societies Registration Act, 1860 of the Govt. of India having its registered office at 2, Rafi Marg, New Delhi-110001, India.

(m) The "Purchaser" means any of the constituent Laboratory/Institute of the Council situated at any designated place in India as specified in SCC.

(n) "The final destination," where applicable, means the place named in the SCC.

## **2.2 Contract Documents**

2.2.1 Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.

## **2.3 Code of Integrity**

2.3.1 Without prejudice to and in addition to the rights of the Purchaser to other penal provisions as per the bid documents or contract, if the Purchaser comes to a conclusion that a (prospective) bidder/supplier, directly or through an agent, has violated this code of integrity in competing for the contract or in executing a contract, the Purchaser may take appropriate measures including one or more of the following:

- a) Cancellation of the relevant contract and recovery of compensation for loss incurred by the purchaser;
- b) Forfeiture or encashment of any other security or bond relating to the procurement;
- c) Recovery of payments including advance payments, if any, made by the Purchaser along with interest thereon at the prevailing rate.
- d) Provisions in addition to above:

1) Removal from the list of registered suppliers and banning/debarment of the bidder from participation in future procurements of the purchaser for a period not less than one year; 2) In case of anti-competitive practices, information for further processing may be filed under a signature of the Joint Secretary level officer, with the Competition Commission of India; 3) Initiation of suitable disciplinary or criminal proceedings against any individual or staff found responsible.

## **2.4 Joint Venture, Consortium or Association**

2.4.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Purchaser for the fulfilment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Purchaser.

## **2.5 Scope of Supply**

2.5.1 The Goods and Related Services to be supplied shall be as specified in Chapter 4 i.e. Specifications and allied technical details.

## **2.6 Suppliers' Responsibilities**

2.6.1 The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with Scope of Supply Clause of the GCC, and the Delivery and Completion Schedule, as per GCC Clause relating to delivery and document.

## **2.7 Contract price**

2.7.1 Prices charged by the Supplier for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid.

## **2.8 Copy Right**

2.8.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Purchaser by the Supplier herein shall remain vested in the Supplier, or, if they are furnished to the Purchaser directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

## **2.9 Application**

2.9.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

## **2.10 Standards**

2.10.1 The Goods supplied and services rendered under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latest issued by the concerned institution.

## **2.11 Use of Contract Documents and Information**

2.11.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.

2.11.2 The Supplier shall not, without the Purchaser's prior written consent, make use of any document or information enumerated above except for purposes of performing the Contract.

2.11.3 Any document, other than the Contract itself, enumerated above shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the Supplier's performance under the Contract if so required by the Purchaser.

## **2.12 Patent Indemnity**

2.12.1 The Supplier shall, subject to the Purchaser's compliance with GCC Sub-Clause 2.12.2 Indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:

- (a) the installation of the Goods by the Supplier or the use of the Goods in India; and
- (b) the sale in any country of the products produced by the Goods.

2.12.2 If any proceedings are brought or any claim is made against the Purchaser, the Purchaser shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.

## **2.13 Performance Security**

2.13.1 Within 21 days of receipt of the notification of award/PO, the Supplier shall furnish performance security in the amount specified in SCC, valid till 60 days after the warranty period.

2.13.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

2.13.3 The Performance Security shall be denominated in Indian Rupees for the offers received for supplies within India and denominated in the currency of the contract in the case of offers received for supply from foreign countries or in equivalent Indian Rupees in case the Performance Security is submitted by the Indian Agent. 2.13.4 In the case of imports, the PS may be submitted either by the principal or by the Indian agent and, in the case of purchases from indigenous sources, the PS may be submitted by either the manufacturer or their authorized dealer/bidder.

2.13.5 The Performance security shall be in one of the following forms:

- (a) A Bank guarantee or stand-by Letter of Credit issued by a Nationalized/Scheduled bank located in India or a bank located abroad in the form provided in the bidding documents. Or
- (b) A Banker's cheque or Account Payee demand draft in favour of the purchaser. Or
- (c) A Fixed Deposit Receipt pledged in favour of the Purchaser.

2.13.6 The performance security will be discharged by the Purchaser and returned to the Supplier not later than 60 days following the date of completion of the Supplier's performance obligations, including any warranty obligations, unless specified otherwise in SCC, without levy of any interest.

2.13.7 In the event of any contract amendment, the supplier shall, within 21 days of receipt of such amendment, furnish the amendment to the performance security, rendering the same valid for the duration of the contract, as amended for further period of 60 days thereafter.

2.13.8 The order confirmation must be received within 14 days. However, the Purchaser has the powers to extend the time frame for submission of order confirmation and submission of Performance Security (PS). Even after extension of time, if the order confirmation /PS are not received, the contract shall be cancelled provided that the purchaser, on being satisfied that it is not a case of cartelization and the integrity of the procurement process has been maintained, may, for cogent reasons, offer the next successful bidder an opportunity to match the financial bid of the first successful bidder, and if the offer is accepted, award the contract to the next successful bidder at the price bid of the first successful bidder.

2.13.9 Whenever, the bidder chooses to submit the Performance Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.

## **2.14 Inspections and Tests**

2.14.1 The inspections & test, training required would be as detailed in Chapter-4 of the Bidding Document relating to Specification and Allied Technical details.

## 2.15 Packing

2.15.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.

2.15.2 The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the Contract including additional requirements, if any, specified in SCC and in any subsequent instructions ordered by the Purchaser.

## 2.16 Delivery and Documents

2.16.1 Delivery of the Goods and completion and related services shall be made by the supplier in accordance with the terms specified by the Purchaser in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

|   |  |
|---|--|
| <b>A.</b>   |  |
| <b>For goods manufactured or supplied within India</b>  |  |
| Within 24 hours of dispatch, the Supplier shall notify the purchaser the complete details of dispatch and also supply following documents by registered post / speed post and copies thereof by FAX/email . |  |
| a.  | Two copies of Supplier's Invoice indicating, inter-alia description and specification of the goods, quantity, unit price, total value and e-Way Bill   |
| b   | Packing List   |
| c   | Certificate of country of origin   |
| d   | Insurance certificate, if required under the contract  |
| e   | Relevant Railway receipt/Consignment note  |
| f   | Manufacturer's warrantee certificate and in-house inspection certificate, if any   |
| g   | Inspection certificate issued by purchaser's inspector, if any   |
| h   | Any other document(s) as and when required in terms of the contract  |
| Note:-  |  |
| 1.  | The nomenclature used for the item description in the invoice(s), packing list(s) and the delivery note(s) etc. should be identical to that used in the contract. The dispatch particulars including the name of the transporter should also be mentioned in the Invoice(s). |
| 2.  | The above documents should be received by the Purchaser before arrival of the Goods and, if not received, the Bidder will be responsible for any consequent expenses.  |

|   |  |
|---|--|
| <b>B.</b>   |  |
| <b>For goods manufactured or supplied from abroad</b>   |  |
| <del>Prior to dispatch or within 24 hours of dispatch, the Supplier shall notify the purchaser the complete details of dispatch and also supply following documents by registered post / speed post and copies thereof by FAX/email</del> |  |
| a   | <del>Two copies of Bidder's Invoice giving full details of the goods including quantity, value, etc.</del>   |
| b   | <del>Packing List</del>  |
| e   | <del>Certificate of country of origin</del>  |
| d   | <del>Manufacturer's guarantee and Inspection certificate, if any</del>   |
| e   | <del>Inspection certificate issued by the Purchaser's Inspector, if any</del>  |
| f   | <del>Insurance Certificate, if required under the contract</del>   |
| g   | <del>Name of the Vessel / Carrier</del>  |
| h   | <del>Bill of Lading / Airway Bill</del>  |
| i   | <del>Port of Loading / Airport</del>   |
| j   | <del>Date of Shipment</del>  |
| k   | <del>Port of Discharge &amp; expected date of arrival of goods</del>   |
| l   | <del>Any other document(s) as and when required in terms of the contract</del>   |
| Note:-  |  |
| 1.  | <del>The nomenclature used for the item description in the invoice(s), packing list(s) and the delivery note(s) etc. should be identical to that used in the contract. The dispatch particulars including the name of the transporter should also be mentioned in the Invoice(s).</del>  |
| 2.  | <del>The above documents should be received by the Purchaser before arrival of the Goods and, if not received, the Bidder will be responsible for any consequent expenses / demurrage, etc.</del>  |
| 3.  | <del>The clearing of the consignment at New Delhi, IGI Airport / ICD shall be done by authorized Custom House Agents (CHA) of CSIR-CDRI. The corresponding shipping documents shall invariably be forwarded to them accordingly. It is mandatory to give us as well as our CHA, a PRE-ALERT before the consignment is dispatched. If there is delay in</del> |

~~2.16.2 The terms FOB, FCA, CIF, CIP, etc. shall be governed by the rules prescribed in the current edition of the Incoterms published by the International Chambers of Commerce, Paris.~~

~~2.16.3 The mode of transportation shall be as specified in SCC. In case the purchaser elects to have the transportation done through Air, then air lifting needs to be done through Air India only. In case Air India does not operate in the Airport of despatch, then the bidder is free to engage the services of any other Airlines.~~

## **2.17 Insurance**

~~2.17.1 Should the purchaser elect to buy on CIF/CIP basis, the Goods supplied under the Contract shall be fully insured against any loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in SCC.~~

~~2.17.2 Where delivery of the goods is required by the purchaser on CIF or CIP basis the supplier shall arrange and pay for Cargo Insurance, naming the purchaser as beneficiary and initiate & pursue claims till settlement, on the event of any loss or damage.~~

~~2.17.3 Where delivery is on FOB or FCA basis, insurance would be the responsibility of the purchaser.~~

~~2.17.4 With a view to ensure that claims on insurance companies, if any, are lodged in time, the bidders and /or the Indian agent shall be responsible for follow up with their principals for ascertaining the dispatch details and informing the same to the Purchaser and he shall also liaise with the Purchaser to ascertain the arrival of the consignment after clearance so that immediately thereafter in his presence the consignment could be opened and the insurance claim be lodged, if required, without any loss of time. Any delay on the part of the bidder/Indian Agent would be viewed seriously and he shall be directly responsible for any loss sustained by the purchaser on the event of the delay.~~

~~2.17.5 In case the supplies from within India, the Insurance may be done by the supplier.~~

## **2.18 Transportation**

~~2.18.1 Where the Supplier is required under the Contract to deliver the Goods FOB, transport of the Goods, up to and including the point of putting the Goods on board the vessel at the specified port of loading, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract price. Where the Supplier is required under the Contract to deliver the Goods FCA, transport of the Goods and delivery into the custody of the carrier at the place named by the Purchaser or other agreed point shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.~~

~~2.18.2 Where the Supplier is required under the Contract to deliver the Goods CIF or CIP, transport of the Goods to the port of destination or such other named place of destination in the Purchaser's country, as shall be specified in the Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.~~

~~2.18.3 In the case of supplies from within India, where the Supplier is required under the Contract to transport the Goods to a specified destination in India, defined as the Final Destination, transport to such destination, including insurance and storage, as specified in the Contract, shall be arranged by the Supplier, and the related costs shall be included in the Contract Price.~~

## **2.19 Incidental Services**

~~2.19.1 The supplier may be required to provide any or all of the services, including training, if any, specified in chapter 4.~~

## **2.20 Spare Parts**

~~2.20.1 The Supplier shall be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:~~

~~(a) Such spare parts as the Purchaser may elect to purchase from the Supplier, providing that this election shall not relieve the Supplier of any warranty obligations under the Contract; and~~

~~(b) In the event of termination of production of the spare parts: (i) Advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and~~

~~(ii) Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings and specifications of the spare parts, if requested.~~

## **2.21 Warranty**

~~2.21.1 The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.~~

~~2.21.2 The Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in India.~~

~~2.21.3 Unless otherwise specified in the SCC, the warranty shall remain valid for one year after the Goods, or any portion thereof as the~~

case may be, have been delivered to and accepted at the final destination indicated in the SCC.

2.21.4 The Purchaser shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Purchaser shall afford all reasonable opportunity for the Supplier to inspect such defects.

2.21.5 Upon receipt of such notice, the Supplier shall, within a reasonable period of time, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Purchaser.

2.21.6 If having been notified, the Supplier fails to remedy the defect within a reasonable period of time; the Purchaser may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

2.21.7 Goods requiring warranty replacements must be replaced on free of cost basis to the purchaser.

## **2.22 Terms of Payment**

2.22.1 The method and conditions of payment to be made to the Supplier under this Contract shall be as specified in the SCC.

2.22.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and the Services performed, and by documents, submitted pursuant to Delivery and document Clause of the GCC and upon fulfillment of other obligations stipulated in the contract.

2.22.3 Payments shall be made promptly by the Purchaser but in no case later than thirty (30) days after submission of the invoice or claim by the Supplier. While claiming the payment, the supplier should certify in the bill/invoice that the payment being claimed strictly in terms of the contract and all obligations on the part of the supplier for claiming the payment have been fulfilled as required under the contract.

2.22.4 Payment shall be made in currency as indicated in the contract.

## **2.23 Change Orders and Contract Amendments**

2.23.1 The Purchaser may at any time, by written order given to the Supplier pursuant to Clause on Notices of the GCC make changes within the general scope of the Contract in any one or more of the following:

- (a) Increase or decrease in the quantity required, exercise of quantity opinion clause;
- (b) Changes in schedule of deliveries and terms of delivery;
- (c) The changes in inspection arrangements;
- (d) Changes in terms of payments and statutory levies;
- (e) Changes due to any other situation not anticipated;

2.23.2 No changes in the price quoted shall be permitted after the purchase order has been issued except on account of statutory variations.

2.23.3 No variation or modification in the terms of the contract shall be made except by written amendment signed by the parties.

## **2.24 Assignment**

2.24.1 The Supplier shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Purchaser's prior written consent.

## **2.25 Subcontracts**

2.25.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this Contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the Supplier from any liability or duties or obligation under the contract.

## **2.26 Extension of time.**

2.26.1 Delivery of the Goods and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by the Purchaser.

2.26.2 If at any time during performance of the Contract, the Supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Supplier's time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

2.26.3 Except as provided under the Force Majeure clause of the GCC, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to liquidated damages Clause of the GCC unless an extension of time is agreed upon pursuant to above clause without the application of penalty clause.

## **2.27 Liquidated Damages**

2.27.1 Subject to GCC Clause on Force Majeure, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services or contract value in case the delivered price of the delayed goods or unperformed services cannot be ascertained from the contract, for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the Percentage specified in SCC. Once the

maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause on Termination for Default.

## **2.28 Termination for Default**

2.28.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part

(a) If the Supplier fails to deliver any or all of the Goods within the period(s) specified in the contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause on Extension of Time; or

(b) If the Supplier fails to perform any other obligation(s) under the Contract.

(c) If the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent or collusive or coercive practices etc as defined in GCC Clause and ITB clause on code of integrity in competing for or in executing the Contract.

2.28.2 In the event the purchaser terminates the contract in whole or in part, he may take recourse to any one or more of the following action:

(a) The Performance Security is to be forfeited;

(b) The purchaser may procure, upon such terms and in such manner as it deems appropriate, stores similar to those undelivered, and the supplier shall be liable for all available actions against it in terms of the contract.

(c) However, the supplier shall continue to perform the contract to the extent not terminated.

## **2.29 Force Majeure**

2.29.1 Notwithstanding the provisions of GCC Clauses relating to extension of time, Liquidated damages and Termination for Default the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

2.29.2 For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

2.29.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof within 21 days of its occurrence. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

2.29.4 If the performance in whole or in part or any obligations under the contract is prevented or delayed by any reason of Force Majeure for a period exceeding 60 days, either party may at its option terminate the contract without any financial repercussions on either side.

## **2.30 Termination for Insolvency**

2.30.1 The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Purchaser.

## **2.31 Termination for Convenience**

2.31.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

2.31.2 The Goods that are complete and ready for shipment within 30 days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:

(a) To have any portion completed and delivered at the Contract terms and prices; and/or

(b) To cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and for materials and parts previously procured by the Supplier.

## **2.32 Settlement of Disputes**

2.32.1 The Purchaser and the supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

2.32.2 If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in

respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

### **2.32.3 The dispute settlement mechanism/arbitration proceedings shall be concluded as under:**

(a) If any dispute or difference arises between the parties hereto as to the construction, interpretation, effect and implication of any provision of this agreement including the rights or liabilities or any claim or demand of any party against other or in regard to any other matter under these presents but excluding any matters, decisions or determination of which is expressly provided for in this Agreement, such disputes or differences shall be referred to an Arbitral Bench consisting of three Arbitrators, one each to be appointed by each party and the two Arbitrators shall appoint a third Arbitrator who shall be the presiding Arbitrator. A reference to the Arbitration under this Clause shall be deemed to be submission within the meaning of the Arbitration and Conciliation Act, 1996 and the rules framed thereunder for the time being in force. Each party shall bear and pay its own cost of the arbitration proceedings unless the Arbitrators otherwise decides in the Award.

(b) In the case of a dispute between the purchaser and a Foreign Supplier, the dispute shall be settled by arbitration in accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.

2.32.4 The venue of the arbitration shall be the place from where the purchase order or contract is issued.

2.32.5 Notwithstanding, any reference to arbitration herein,

(a) The parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and

(b) the Purchaser shall pay the Supplier any monies due the Supplier.

### **2.33 Governing Language**

2.33.1 The contract shall be written in English language which shall govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the English language only.

### **2.34 Applicable Law**

2.34.1 The Contract shall be interpreted in accordance with the laws of the Union of India and all disputes shall be subject to place of jurisdiction as specified in SCC.

### **2.35 Notices**

2.35.1 Any notice given by one party to the other pursuant to this contract/order shall be sent to the other party in writing or by cable, telex, FAX, e-mail or and confirmed in writing to the other party's address specified in the SCC.

2.35.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

### **2.36 Taxes and Duties**

2.36.1 For goods manufactured outside India, the Supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside India.

2.36.2 For goods Manufactured within India, the Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred till its final manufacture/production.

2.36.3 If any tax exemptions, reductions, allowances or privileges may be available to the Supplier in India, the Purchaser shall make its best efforts to enable the Supplier to benefit from any such tax savings to the maximum allowable extent.

2.36.4 All payments due under the contract shall be paid after deduction of statutory levies (at source) (like IT, etc.) wherever applicable.

2.36.5 Customs Duty – Supply from abroad this Institute is permitted to import goods as per notification No.51/96 – Customs and pay a concessional duty up to 5% as per notification 24/2002 – Customs on all imports.

### **2.37 Right to use Defective Goods**

2.37.1 If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the goods proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser's operation.

### **2.38 Protection against Damage**

2.38.1 The system shall not be prone to damage during power failures and trip outs. The normal voltage and frequency conditions available at site as under:

(a) Voltage 230 volts – Single phase/ 415 V 3 phase (+\_ 10%) (b) Frequency 50 Hz.

### 2.39 Site preparation and installation

2.39.1 The Purchaser is solely responsible for the construction of the equipment sites in compliance with the technical and environmental specifications defined by the Supplier. The Purchaser will designate the installation sites before the scheduled installation date to allow the Supplier to perform a site inspection to verify the appropriateness of the sites before the installation of the Equipment, if required. The supplier shall inform the purchaser about the site preparation, if any, needed for installation, of the goods at the purchaser's site immediately after notification of award/contract.

### 2.40 Import and Export Licenses

2.40.1 If the ordered materials are covered under restricted category of EXIM policy in India the Vendor / Agent may intimate such information for obtaining necessary, license in India.

2.40.2 If the ordered equipment is subject to Vendor procuring an export license from the designated government agency / country from where the goods are shipped / sold, the vendor has to mention the name, address of the government agency / authority. The vendor must also mention the time period within which the license will be granted in normal course.

### 2.41 Risk Purchase Clause

2.41.1 If the supplier fails to deliver the goods within the maximum delivery period specified in the contract or Purchase Order, the purchaser may procure, upon such terms and in such a manner as it deems appropriate, Goods or Services similar to those undelivered and the Supplier shall be liable to the purchaser for any excess costs incurred for such similar goods or services.

### 2.42 Option Clause

2.42.1 The Purchaser reserves the right to increase or decrease the quantity of the required goods up to 25% (Twenty-Five) per cent at any time, till final delivery date (or the extended delivery date of the contract), by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of the delivery period (or the extended delivery period)

### 2.43 Integrity Pact – Not Applicable

~~2.43.1 The SCC shall specify whether there is a need to enter into a separate Integrity pact or not.~~

~~2.43.2 The names and contact details of the Independent External Monitors (IEM) on the event of the need of IP is as detailed in the SCC.~~

### 2.44 Order Acceptance

2.44.1 The successful bidder should submit Order acceptance within 14 days from the date of issue of order/signing of contract, failing which it shall be presumed that the vendor is not interested and his bid security is liable to be forfeited pursuant to clause 1.16.9 of ITB.

## B SPECIAL CONDITIONS OF CONTRACT

### Note-(Please Refer to Chapter-4 of the tender document for detailed T&C of the Tender)

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

#### Special conditions of contract (SCC)

| Sl. No. | GCC Clause Ref | Condition   |
|---------|----------------|---|
| 1.      | GCC 2.1.1(l)   | The Purchaser is: <b>The Director, CSIR-Central Drug Research Institute, Jankipuram Extension, Sector-10 Lucknow, Uttar Pradesh-226031</b>  |
| 2       | GCC 2.1.1(m)   | The Final Destination is: <b>CSIR-Central Drug Research Institute, Jankipuram Extension, Sector-10 Lucknow, Uttar Pradesh-226031</b>  |
| 3       | GCC 2.13.1     | <del>The amount of the Performance Security shall be 03 % of the contract value.</del>  |
| 4       | GCC 2.15.2     | The marking and documentation within and outside the packages shall be: (a) Each package should have a packing list within it detailing the part No(s), description, quantity etc.<br><br>(b) Outside each package, the contract No., the name and address of the purchaser and the final destination should be indicated on all sides and top.<br><br>(c) Each package should be marked as 1/x, 2/x, 3/x.....x/x, where “x” is the total No. of packages contained in the consignment.<br><br>(d) All the sides and top of each package should carry an Appropriate indication/ label/ stickers indicating the precautions to be taken while handling/storage. |
| 5       | GCC 2.16.1     | Details of Shipping and other Documents to be furnished by the Supplier are : For goods manufactured within India Within 24 hours of dispatch, the supplier shall notify the purchaser the complete details of  |

|     |            |   |
|-----|------------|---|
|     |            | <p>dispatch and also supply following documents by registered post / speed post and copies thereof by FAX/Email. (a) Two copies of Supplier's Invoice indicating, inter-alia description and specification of the goods, quantity, unit price, total value; (b) Packing list; (c) Certificate of country of origin; (d) Insurance certificate, if required under the contract; (e) Railway receipt/Consignment note; (f) Manufacturer's guarantee certificate and in-house inspection certificate;</p> <p>(g) Inspection certificate issued by purchaser's inspector, if any; and (h) Any other document(s) as and when required in terms of the contract.</p> <p>Note: 01. The nomenclature used for the item description in the invoices(S), packing list(s) and the delivery note(s) etc.should be identical to that used in the contract. The dispatch particulars including the name of the transporter should also be mentioned in the Invoice(s). 02. The above documents should be received by the Purchaser before arrival of the Goods and, if not received, the Supplier will be responsible for any consequent expenses.</p> <p><del>For goods manufactured abroad Within 24 hours of dispatch, the supplier shall notify the purchaser the complete details of dispatch and also supply following documents by Registered Post/courier and copies thereof by FAX/Email. (a) Two copies of supplier's Invoice giving full details of the goods including quantity, value, etc.; (b) Packing list; (c) Certificate of country of origin issued by supplier; (d) Manufacturer's guarantee and Inspection certificate; (e) Inspection certificate issued by the Purchaser's Inspector, _____ if _____ any; (f) Insurance Certificate, if required under the contract; (g) Name of the Vessel/Carrier; (h) Bill of Lading/Airway Bill; (l) Any other document(s) as and when required in terms of the contract.</del></p> <p><del>Note: 01. The nomenclature used for the item description in the Invoices (s), packing list(s) and the delivery note(s) etc. should be identical to that used in the contract. The dispatch particulars including the name of the transporter should also be mentioned in the Invoicee(s).</del></p> <p><del>02. The above documents should be received by the Purchaser before arrival of the Goods and, if not received, the Supplier will be responsible for any consequent expenses.</del></p> |
| 6   | GCC 2.16.3 | In case of supplies from within India, the mode of transportation shall be by <b>Road</b> .<br><del>In case of supplies from abroad, the mode of transportation shall be by Air.</del>  |
| 7   | GCC 2.17.1 | <b>Insurance From Abroad:</b><br><del>The Insurance shall be for an amount equal to 110% of the CIF or CIP value of the contract from within warehouse to warehouse (final destination) on all risk basis including strikes, riots and civil commotion.</del><br><b>Within India:</b><br>The Insurance shall be for an amount equal to <b>110% of the invoice value</b> of the contract from <del>warehouse to warehouse (final destination)</del> on "all risk basis including strikes, riots and civil commotion.   |
| 8   | GCC 2.21.3 | The period of validity of the Service Period shall be <b>Please Refer to Chapter-4 of the tender document for detailed specification and T&amp;C</b> from the date of acceptance.   |
| 9   | GCC 2.22.1 | The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:<br><b>Payment for Goods supplied from abroad:</b><br><br>Payment of foreign currency portion shall be made in <del>currency of the Contract in the following manner:</del><br>(a) <del>On Shipment: Eighty percent (80%)</del> of the Contract Price of the Goods shipped shall be paid through irrevocable letter of credit opened in favour of the Supplier in a bank in its <del>country, upon submission of documents specified in GCC Clause 2.16.</del><br>(b) <del>On Acceptance: Twenty percent (20%)</del> of the Contract Price of Goods received shall be paid within thirty (30) days of receipt of Goods and successful installation & commissioning upon submission of claim supported by the acceptance certificate issued by the Purchaser along with the Performance security, if any.<br>(C) L/C : The L/C will be confirmed at the suppliers cost, if requested specifically by the supplier. All bank charges abroad shall be to the account of the beneficiary i.e. supplier and all bank charges in India shall be to the account of the opener i.e. purchaser. If L/C is requested to be extended/ reinstated for reasons not attributable to the purchaser, the charges thereof would be to the suppliers' account. Payment of local currency portion shall be made in Indian Rupees within thirty (30) days of presentation of claim supported by a certificate from the Purchaser declaring that the Goods have been delivered and that all other contracted Services have been performed. The LC for 100% value of the contract shall be established after deducting the agency commission payable if any, to the Indian agent from the FOB/FCA value.  |
|     |            | <b>Payment for Goods and Services supplied from India:</b> The payment shall be made in Indian Rupees, as follows:<br>(a) After shipment : <u>100</u> percent ( <u>100</u> %) of the Contract Price shall be paid on receipt of the Goods in good condition and upon submission of the documents specified in GCC Clause 16.1 and submission of performance security, if any.<br>b) On Acceptance: The remaining _____ percent ( _____ %) of the _____ Contract value shall be paid to the Supplier within thirty _____ (30) days after the date of the acceptance certificate issued by the Purchaser subject to submission of performance security, if any. Note: All payments due under the Contract shall be paid after deduction of statutory levies at source (like ESIC, Income Tax, etc.), wherever applicable.<br>c) Any other mode mutually agreed.   |
| 10  | GCC 2.27.1 | The penalty shall be 0.5% per week or part of a week towards late delivery and towards delay in installation and commissioning.   |
| 11. | GCC 2.27.1 | The maximum amount of penalty shall be 10%  |

|    |            |  |
|----|------------|--|
| 12 | GCC 2.34.1 | The place of jurisdiction is LUCKNOW (name of the place from where the contract is issued)   |
| 13 | GCC 2.35.1 | For notices, the Purchaser's address is <b>The Director, CSIR-Central Drug Research Institute, jankipuram Extension, Sector-10 Lucknow, Uttar Pradesh-226031</b>       |
| 14 | GCC 2.35.1 | Telephone: :+91-05222772450/2772550<br>EPABX Tel:+91 05222772450<br>Electronic mail address <b>spo@cdri.res.in, so1.purchase@cdri.res.in, mahesh.kumar@cdri.res.in</b> |
| 15 | GCC 2.43.1 | <b>Integrity Pact – Not applicable</b>   |
| 16 | GCC 2.43.2 | <i>The name and contact details of the Independent External Monitor( IEM) are as under: Not Applicable</i>   |

**CHAPTER 3**

(To be filled by the bidder as appropriate and enclosed with the Technical Bid)  
**SCHEDULE OF REQUIREMENT**

| Sl. No. | Brief Description of Goods & Services | Quantity | Physical Unit | Final destination/place | Delivery Schedule (to be filled by the bidder) | Time frame required for conducting installation, commissioning of the eqpt., acceptance test, etc. after the arrival of consignment (to be filled by the bidder) |
|---------|---------------------------------------|----------|---------------|-------------------------|--|--|
|         |                                       |          |               |                         |  |  |

Term of delivery: FOR \_\_\_\_\_ (named port of shipment or named place of delivery)  
(retain only one)  
Period of delivery shall count from : \_\_\_\_\_ (to be filled by the bidder)  
Scope of Supply : \_\_\_\_\_  
Training requirement: \_\_\_\_\_

(Location, no. of persons, period of training, nature of training)

Date : .....

Place : .....

Signature of the Bidder

Notes for Bidders:

- (1) The delivery schedule shall clearly indicate the time period within which the successful bidder must deliver the consignment in full from the date of establishment of LC or from the date of contract or from the date of advance payment etc. It should also indicate separately the time period desired for installation and commissioning of the equipment after arrival of the consignment at the premises of the Purchaser.
- (2) The date or period for delivery should be carefully specified, taking into account
  - (a) The implications of delivery terms stipulated in the Instructions to Bidders pursuant to the Incoterms rules (i.e., EXW, or CIF, CIP, FOB, FCA terms— that “delivery” takes place when goods are delivered to the carriers), and
  - (b) The date prescribed herein from which the delivery obligations start (i.e., notice of award, contract signature, opening or confirmation of the letter of credit, date of releasing advance payment etc.).

## **CHAPTER-4**

**CSIR - CENTRAL DRUG RESEARCH INSTITUTE, LUCKNOW**

**Tender document for**

**AMC of**

**PCs & Peripherals and Servers Maintenance & Support**

**and**

**Facility Management Services**

**For two years**

## Introduction

CSIR-Central Drug Research Institute, Lucknow is a constituent laboratory of CSIR (Council of Scientific and Industrial Research) which is an autonomous organisation under the ministry of science and technology, government of India. This institute of national importance is dedicated to research in medicine development.

### 1. Objective

CSIR-CDRI's main campus is located at Sector-10, Jankipuram Extn. Lucknow. Besides this campus, the old campus located at MG Marg has an employee strength of about 10. The LAN strength of CDRI is approximately 1200 nodes and the PC population is approximately 500 nos. with almost 90% of the computers having connectivity with the LAN. These PCs are used for carrying out day-to-day research work, for back-office-automations, running business-process applications and using Internet. Almost all the desktops run on windows environment. The major objective of this tender is to hire skilled manpower to provide the desktop/LAN users, spread across the campus, a single-window IT support in trouble-shooting their day-to-day problems related to the usage and application of desktops. This also includes trouble-shooting network connectivity related issues of entire LAN setup, **comprehensive hardware maintenance of 300 PCs and 21 servers** and non-comprehensive hardware maintenance of 200 PCs, 50 laptops and 150 printers which are out of OEM warranty.

### 2. Eligibility Criteria

#### A) For non-MSME/Startup firms

2.1 The vendor should be a registered firm and into similar services for at least 3 years.

2.2 Cumulative Turnover **for services** (income from service and support) for last 3 years should be more than 50 Lakh as evidenced by their purchase orders / balance sheet.

2.3 The Vendor must have the experience of providing desktop AMC services, supported by copies of at least two orders for IT infrastructure, **of a set-up of minimum 100 systems**, in Govt. Departments/Public Sector Undertaking/Nationalized banks/Central Autonomous Bodies/State Autonomous Bodies during the preceding 3 years.

2.4 The vendor must have provided FMS services including network maintenance & support through qualified manpower having certification of the level of CCNA or equivalent, for minimum period of one year. Such services

must have been provided in Govt. Departments/Public Sector Undertaking/Nationalized banks/Central Autonomous Bodies/State Autonomous Bodies.

2.5 The vendor must have the experience of providing server maintenance services, supported by copies of at least two orders, **of a set-up of minimum 10 rack servers**, in Govt. Departments/Public Sector Undertaking/Nationalized banks/Central Autonomous Bodies/State Autonomous Bodies during the preceding 3 years.

2.6 The vendor must be an authorized partner of HP or IBM or DELL.

**2.7** The vendor must have a local office in Lucknow with qualified team of services professional.

2.8 Vendor should have good lab facilities for repair of the Computers, and Peripherals with minimum 2 engineers trained for repairing work.

2.9 The vendor must be registered with Department of Commercial Taxes for Goods & Services Tax. Enclose copy of GSTIN Certificate

2.10 The vendor should produce latest ESIC/EPF Challan of minimum 25 technical staff to establish their manpower strength.

**2.11** The vendor should be ISO 9001:2015 certified through a certifying agency accredited by International Accreditation Board.

**OR**

**(B) For MSME/Startup Firms**

2.12 The firm should be registered as MSME/Startup under National Industrial Classification Code "95111- Repair and maintenance of computer and peripheral equipment".

2.13 The vendor should have experience in:

- a) Maintenance of desktops and peripherals and**
- b) Server Maintenance and**
- c) Network Maintenance**

As evidenced by their work orders during last 3 years.

2.14 The vendor should be ISO 9001:2015 certified through a certifying agency accredited by International Accreditation Board.

2.15 The vendor should have minimum technical manpower strength of 25 as evidenced by their payroll.

**3 Schedule of work (This AMC is for a period of two years)**

The scope of work is broadly divided into the following five sub-headings

- 1) Comprehensive hardware Maintenance of PC & peripherals
- 2) Comprehensive hardware Maintenance of Servers
- 3) Non-Comprehensive hardware Maintenance of PC & Peripherals
- 4) IT support services for desktop users
- 5) Facility Management services (includes network maintenance without any repair work for active or passive part).

These are further detailed in clauses 3.1 through 3.5 below.

### **3.1 Desktop, Laptop, Peripherals Maintenance - Comprehensive**

To provide comprehensive onsite hardware maintenance, troubleshooting and upkeep of **300 nos.**, out of OEM warranty PCs and peripherals as listed below. All the components and parts of these PCs and peripherals shall be covered for troubleshooting, hardware maintenance related issues and replacement of parts / components with same or higher specification/configuration, except the toner cartridge of the printer. *In case the item could not be repaired within the stipulated time the vendor shall be required to provide an equivalent standby so that the users work is not hampered.*

Vendor will have to do routine periodic hardware check-up of all desktops and peripherals covered under this i.e. clause 3.1, and maintenance thereof, if required. Vendor will also have to do any other preventive maintenance exercise required for the upkeep of PCs & peripherals hardware.

The vendor will provide genuine parts of the computer/peripherals in case of replacement and it shall be subject to verification by CDRI. In case of unavailability of genuine spare parts, the vendor may provide an equivalent part any other make after taking approval from CDRI.

The list of items covered for comprehensive/hardware AMC, under this head, is as follows:

- **PCs : 300 nos (HP, IBM, DELL etc.) as listed at Annexure-II Part B**

### **3.2 Comprehensive hardware Maintenance of Servers**

To provide comprehensive onsite hardware maintenance, troubleshooting and upkeep of **21 nos.**, out of OEM warranty Servers as listed below. All the components and parts of these Servers shall be covered for troubleshooting, hardware maintenance related issues and replacement of parts / components with same or higher specification / configuration.

The vendor will provide genuine parts of the servers in case of replacement and it shall be subject to verification by CDRI. In case of unavailability of genuine spare parts, the vendor may provide an equivalent part any other make after taking approval from CDRI. *In case the item could not be repaired within the stipulated time the vendor shall be required to provide an equivalent standby so that the work is not hampered.*

The list of items covered for comprehensive/hardware AMC, under this head, is as follows:

- **Servers: 21 nos. (Make HP, IBM, DELL) as listed at Annexure-II Part C**

### **3.3 Desktop, Laptop, Peripherals Maintenance- Non Comprehensive**

To provide Non-comprehensive hardware maintenance services for the following list of items which are out of OEM warranty.

- PCs : 200 nos (HP, IBM, DELL)
- Printers : 150 nos (HP Laserjet)
- Laptops : 50 (HP, DELL, IBM)

*For non-comprehensive maintenance, the services will have to be provided by the vendor. Since this is mostly manageable through resident engineers, separate costing for work under this head, is not required. However, if any part replacement is required, the vendor will have to provide the estimates for parts within 24 hours of the lodging of complaint and get the item repaired within 48 hours of the approval of CDRI.*

*The bills of the parts of the systems covered under non-comprehensive maintenance shall be cleared subject to prior approval of the estimates by CDRI.*

*CDRI may decide to get the defective items/systems covered under non-comprehensive AMC, repaired from outside, on its own discretion.*

*A recurrence in bad-diagnostics or significant variation of the estimates from the prevailing market rates may lead to termination of the contract by CDRI.*

**3.4 Desktop, Laptop, Peripherals Support:** These services are required for all the users (incl. all of the LAN connected PCs (approx. 500), some offline systems, and printers (approx. 300) of the institute). *Since this is mostly manageable through resident engineers, separate costing for work under this head, is not required.*

Some indicative problems faced by users are:

- a. Recovery of operating systems
- b. Formatting and Reloading of operating system
- c. Virus Cleaning and Antivirus Update (Antivirus software shall be provided by CDRI)
- d. Network/Internet Connectivity not working
- e. Backup/Restoration of Data/System after recovery or otherwise
- f. Loading of various application software
- g. Printer/Scanner/UPS/Peripheral device not working

Following works have to be carried under this clause:

- Providing comprehensive IT support to users
- Operating a centralized help desk for attending to user complaints and maintaining a log thereof through e-mail / Job card / phone/WhatsApp.
- Diagnosing and trouble-shooting user's desktop computer problems including the network connectivity. Required to diagnose and pin-point the problem for all the cases/complaints including hardware trouble-shooting.
- Removal of virus, backup of data, installation of anti-virus software and its associated software and drivers etc.
- Manning the centralized management console(s) of anti-virus server, deploy & update anti-virus at the client workstations/servers and continuously monitor the entire network to provide a virus free environment. (virus here includes virus, Trojan, Spyware and all their variants & other Malwares)  
*(Providing licensed copy of the software to be loaded on user's machine including anti-virus software shall be responsibility of CDRI)*
- The vendor shall take complete Asset Inventory of the machine and the Peripherals (Sl. No., Internal devices, HD, CPU, LAN card etc.). Report must also indicate the change in Hardware/Software inventory.

- Vendor should carry out Patch updation, Critical updation and Service Pack Management of all the computers on weekly basis and provide the Audit report of the asset inventory to Nodal Officer.

*(All the support services will have to be provided at the location of the desktops at user's workplace.)*

Besides the above, services related to configuring and trouble-shooting Wi-Fi access related issues on private Laptops/Smartphone/tablets of approx. 500 students and regular employees are required. No other services are required for these private devices of the students/employees.

Additionally, the following support services are required:

- Monitoring, Functional support and trouble-shooting (for diagnostic purpose only, no hardware maintenance required) for Facial Recognition based attendance devices.
- Operation and support for video-conferencing system
- IT support for conduct of seminars/presentations etc.
- Troubleshooting of LAN connectivity for CCTV cameras (No cable repair work)

### **3.5 Facility Management and Network Maintenance (excludes hardware repair of network devices and cable, UTP or fiber, faults)**

At least one technically qualified, trained & skilled manpower with relevant certifications and experience will be dedicated for this activity as described in 4.5. Physical presence of this manpower shall be required only for working days/hours but the monitoring and troubleshooting facility (with or without physical presence) shall be required 24x7.

- A. Environment monitoring (UPS, Temperature, Humidity etc.) of the data center
- B. Network Maintenance (non-comprehensive both for active and passive):

To perform comprehensive activities related to operation, maintenance, troubleshooting and upkeep of the LAN infrastructure. Rectification/Repair of faults in the cables (UTP & Fiber) shall not be covered under this AMC and the hardware

maintenance of networking devices like Switches, Firewall etc. shall also be not covered. A few of the required tasks to be performed are as below:

- i) Network Maintenance
- ii) Liaisoning with ISPs (NIC, STPI and BSNL) for troubleshooting and upkeep of Internet connectivity.
- iii) Troubleshooting Network connectivity related issues across the LAN. Routine periodic checkup and regular maintenance of the network. The approximate details of the network is as under :

Total number of Wired Nodes: 1200 (Approximate)  
(Repair of UTP and Fiber is not required)

- iv) Monitoring network devices (50 edge switches ,70 wireless access points etc.) and clients across the LAN and isolating the nodes generating spurious traffic and troubleshooting such problems affecting network throughput.
- v) Any other preventive maintenance required for upkeep of LAN infrastructure.
- vi) Maintaining VLAN, VPN, IP Catalog, Network Clients Database etc.

*The vendor may be asked to arrange for UTP cabling work on separately chargeable basis for which the charges should be commensurate to NICS rates and subject to prior approval of the estimates by CDRI. Such work is sporadic only and of the order of magnitude of one node per month at maximum.*

#### **4 General Terms & Conditions**

- 4.1 **All the systems run on UPS and CDRI has centralized AC and a dust free environment. Most of the users here are highly qualified and tech-savvy therefore any misuse of the systems is absolutely ruled out. This minimizes the causes of failures of machines. The vendors are advised to duly consider this factor while bidding.**
- 4.2 A conscious effort would be made by the resident engineers to provide desktop support through remote access tools like teamviewer/anydesk etc., to the extent possible. The license for such software shall be arranged by CDRI.
- 4.3 The vendor would be required to sign a non-disclosure agreement, to safeguard against any leak of sensitive information, due to a lapse on the part of the vendor.
- 4.4 Vendor would be required to Indemnify against the usage of pirated software for the services offered by him.

- 4.5 The vendor would be required to depute two **skilled** manpower (Graduate/3-year diploma with 1 year experience in relevant field) for work under 3.1, 3.2, 3.3 & 3.4 **and** one dedicated manpower for works under clause 3.5 *Facility Management and Network Maintenance (Eligibility: Graduate/3-year diploma having CCNA or Equivalent certification + 1 Year relevant Experience)* which would be subject to approval of CDRI. Resident engineers once identified shall not be replaced without the consent of CDRI.
- 4.6 One additional resident engineer may be hired as per requirement by CDRI for work under 3.1, 3.2, 3.3 & 3.4 and it shall be hired for a minimum period of six months only if CDRI so desires. The vendor shall have to depute such manpower within a week's time of CDRI's request. The billing for this manpower shall be on the same rate as quoted under item 3 of price schedule i.e. Annexure –II Part A.**
- 4.7 **CDRI may decide to remove one of the two resident engineer hired for work under 3.1, 3.2, 3.3 & 3.4 and in that case the billing shall reduce proportionately as quoted under item 3 of price schedule i.e. Annexure –II Part A.**
- 4.8 Vendor would be required to arrange 02 nos. of laptops for use of resident engineers. For necessary hardware, software and network trouble shooting.
- 4.9 Vendor would require to make an arrangement for collection and delivery of spares, peripherals, and devices, which are non repairable at CDRI, without engagement of resident engineer.
- 4.10 Vendor would provide separate manpower to conduct Preventive maintenance for a quarter of systems, in each quarter, covered for comprehensive maintenance.
- 4.11 CDRI shall arrange to provide for the seating space for 3 personnel for AMC related work.
- 4.12 The services of three resident engineers, deputed as per clause 4.5 above, will be required on working hours 6 days a week. However, in case of any requirement for the above services beyond the normal working hours and also to work on the off days, vendor will have to provide service within the same quoted cost.
- 4.13 The resident engineers would be required to carry a mobile, to be arranged by the vendor, for contacting them while they are away from their desk.
- 4.14 Vendor may be required to provide services on Sundays and holidays and also arrange for extra manpower on special occasions, like seminars etc., as per the requirement of CDRI.
- 4.15 Vendor would be required to maintain daily attendance sheet and submit a detailed log of the calls received and serviced.

- 4.16 Vendor should manage Helpdesk facility and manage centralized database for all the patch updation, critical updates, assets inventory of the systems by using IT support helpdesk Software provided by CDRI.
- 4.17 The vendor should be able to automate the Anti-virus updates through antivirus admin console at the end user machines. A report on all such updations must be provided to the Nodal Officer.
- 4.18 Vendor would not be allowed to subcontract the work to another vendor.
- 4.19 Vendor would be required to define at least 3 levels of escalation matrix (separate for desktop support and FMS work) for logging and attending of complaints and all the contacts given should be located at Lucknow and accessible through mobile.
- 4.20 The vendor would have to provide the services at CDRI old campus (Chhattar Manzil), CSIR dispensary Niralanagar and CSIR Scientist Apartment Aliganj also. The frequency of complaints for these places is approx. 1-2 per month.
- 4.21 Complaints shall be categorized as follows for the purpose of maximum resolution time as given under 'Service Level Norms'.
- 4.22 Vendors would be required to log, attend and resolve all the complaints without any assistance from CDRI whatsoever.
- 4.23 The on-campus posting of resident engineers and assistant is to facilitate the work and make sure prompt response only and it shall be entirely vendors responsibility to allocate & depute extra manpower and other resources, if required, to handle all the complaints as per service level norms and other terms and conditions as stipulated in this tender.
- 4.24 The vendor shall take complete Asset Inventory of the machine and the Peripherals (Sl. No., Internal devices, HD, CPU, LAN card etc.). Report must also indicate the change in Hardware/Software inventory.
- 4.25 Vendor should carry out Patch updation, Critical updation and Service Pack Management of all the computers from the Helpdesk on weekly basis and provide the Audit report of the asset inventory to Nodal Officer.
- 4.26 The vendor would be required to stock spares for immediate replacement.
- 4.27 The vendor would be required to give an undertaking that the antecedents of the AMC personnel's deputed to CDRI have been verified through the police.
- 4.28 The contract period is for two years. CSIR-CDRI reserves the rights to discontinue the contract if the services are not found satisfactory.
- 4.29 CDRI may decide to change the weekly off for any resident engineer, to any other day, other than Sunday.

- 4.30 At least one resident engineer would be required to attend to the duties on holidays and festivals etc.
- 4.31 The resident engineers deputed for Maintenance & Support work and FMS work can be asked to share the workload of each other for any kind of activity list under scope of work, entirely on the discretion of CDRI.
- 4.32 CDRI may decide to add any number of PCs for comprehensive AMC and in that case the unit rates for the equivalent model mentioned under price schedule Annexure-II Part B shall be applicable.
- 4.33 CDRI may decide to remove any PC from comprehensive AMC list and replace it with a functional PC outside AMC.
- 4.34 The Helpdesk log shall be monitored by the First level of escalation on a daily basis.
- 4.35 The Resident engineers may also be required to take the faulty part for repair to local repair shops/service centers, for which they will be required to do local movement for commuting to nearby business/market areas with their own means.
- 4.36 The resident engineers can be utilized in any manner for the ICT related work beyond what is mentioned under the scope of work.
- 4.37 Although there are support staffs available to carry heavy items but at times, the resident engineers may be required to carry the systems and other ICT items from one place to the other for repair or shifting purpose within the CDRI premises.
- 4.38 CDRI may decide to extend the contract for a period of another one year beyond the period of two years of this tender and the vendor will have to agree to offer the services, in case CDRI decides so, during this extension period on the same rates and terms & conditions as finalized under this tender.**
- 4.39 The vendor will have to follow all the statutory norms of Gol (Central Government) w.r.t. deployed resident engineers and submit a proof for the deposit of ESIC & EPF etc., thereof, along with the invoice/bills. The prices quoted for such manpower should be inclusive of everything and no extra charges whatsoever will be borne by CDRI on this account.
- 4.40 The vendor must follow the Gol (Central Government) guidelines for minimum wages as applicable to **skilled category** worker for area "A" as given in Circular F.No. 1 / 16(3)/2021 -LS-II Dated 29.07.2022 (As given in Annexure-III).

## 5 Service Level Norms

- 5.1 The complaints for desktop support shall be categorized as follows :
- 5.1.1 Minor: Network not available, Printer not working etc.
- 5.1.2 Average: Virus Cleaning / Antivirus updation etc.

### 5.1.3 Major: System Corruption/Reformatting/Data recovery/Hardware Faults

5.2 The services offered under this AMC shall be subject to adherence of the following service level norms.

| S. N. | Service Parameter                     | Acceptable Norms |
|-------|---------------------------------------|------------------|
| 1.    | Maximum Response time for a complaint | 1 hr.            |
| 2.    | Maximum time for resolution :         |                  |
|       | a. Minor Complaints                   | 1 hr.            |
|       | b. Average Complaints                 | 2 hr.            |
|       | c. Major Complaints                   | 4 hrs.           |

5.3 For systems under non-comprehensive AMC, requiring hardware repair, the time limits mentioned under clause 3.3 above shall apply and clause 5.2 shall not apply for such cases.

## 6 Penalty Clause

6.1 A penalty of Rs. 1000/- shall be imposed for every 8 hours of absence of the resident engineer. The absence shall be accounted for cumulatively. If the total absence exceeds 24 hours in a calendar month, a flat fine of Rs. 10,000/- shall be imposed for that month.

6.2 Delay in response time or resolution time as mentioned under clause (5) above shall attract a penalty deduction of Rs. 100/- per complaint per day.

## 7 PBG

3% of the order value shall be held by CDRI as performance bank guarantee, and shall be released only towards the end of the AMC period subject to satisfactory completion of the services as stipulated in this document.

## 8 Miscellaneous

8.1 The vendors are advised to visit the location (CSIR-CDRI Campus) to assess the quantum of work.

8.2 All disputes shall be subjected to Lucknow jurisdiction only.

8.3 Director, CSIR-CDRI reserves the right to cancel the tendering process at any stage, on his/her sole discretion.

**Annexure-I : Compliance Statement and Checklist of documents to be submitted with  
the bid**

| <b>S.N.</b> | <b>Item</b>  | <b>Compliance<br/>(Yes/No)</b> | <b>Remarks</b>                  |
|-------------|--|--------------------------------|---------------------------------|
| 1.          | Documentary Proof of turnover from services during last 3 years.   |                                | <i>Not applicable for MSME</i>  |
| 2.          | MSME Registration certificate showing registration under NIC classification code 95111 as sought under eligibility criteria 2.11 ( <i>Date of such registration should be prior to date of publication of this tender</i> )        |                                | <i>Applicable for MSME only</i> |
| 3.          | Document establishing the legal status of the firm and GST registration.   |                                |                                 |
| 4.          | Summary of Manpower with their qualification and experience in IT Support and FMS.   |                                |                                 |
| 5.          | Strength of Manpower at Lucknow office.  |                                |                                 |
| 6.          | Documentary evidence of last two work orders/purchase order for similar work and magnitude (i.e. minimum 100 computers), as per eligibility criteria.  |                                | <i>Not applicable for MSME</i>  |
| 6.          | Documentary evidence of work orders/purchase order for similar work as per eligibility criteria 2.12 (a), (b) & (c)  |                                | <i>Applicable for MSME only</i> |
| 7.          | Detailed resume, with qualification and experience, of the resident engineers proposed to be deployed in case of award of contract.  |                                |                                 |
| 8.          | Copy of work order and scope of work in support of experience of having provided FMS services as per eligibility criteria. Attach the CV and certificate of the deputed manpower specific to FMS against the mentioned work order. |                                | <i>Not applicable for MSME</i>  |
| 9.          | Copies of at least two orders during last 3 years, of maintaining minimum 10 rack servers as per eligibility criteria 2.5  |                                | <i>Not applicable for MSME</i>  |

|     |   |  |                                    |
|-----|---|--|------------------------------------|
| 10. | Document in support of authorized partner of HP or DELL or IBM.   |  |                                    |
| 11. | Proposed Escalation Matrices for AMC & FMS.   |  |                                    |
| 12. | Copy of ESIC/EPF Challan as sought in eligibility criteria.   |  |                                    |
| 13. | ISO certification as sought in eligibility criteria.  |  |                                    |
| 14. | Confirmation to agree with all the Terms and Conditions of the tender.  |  |                                    |
| 15. | Documentary evidence(s) in support of meeting eligibility criteria 2.13 applicable for MSME/Startup category bidders. |  | <i>applicable for MSME/Startup</i> |

**Annexure-II Part A : Price Schedule Summary (Format for financial bid)**

| <b>S. No</b> | <b>Item</b>  | <b>Rate per year</b>                                | <b>Quantity</b> | <b>No. of Years</b> | <b>Tax(es)</b> | <b>Total Amount</b> |
|--------------|--|---|-----------------|---------------------|----------------|---------------------|
| 1.           | Sum of cost of Comprehensive maintenance of 300 Desktops as per list at Annexure-II Part B, <b><u>for two years.</u></b>                     | <i>Mention here the total of Annexure-II Part B</i> | 01              | 02                  |                |                     |
| 2.           | Sum of cost of Comprehensive maintenance of 21 servers as per list at Annexure-II Part C, <b><u>for two years.</u></b>                       | <i>Mention here the total of Annexure-II Part C</i> | 01              | 02                  |                |                     |
| 3.           | Cost of posting two resident engineers for AMC & Support Services (as mentioned in section 3.1, 3.2, 3.3 & 3.4) <b><u>for two years.</u></b> | <i>Mention here rate of one engineer per year</i>   | 02              | 02                  |                |                     |
| 4.           | Cost of posting one resident engineer for FMS Services (as mentioned in section 3.5) <b><u>for two years.</u></b>                            | <i>Mention here rate of one engineer per year</i>   | 01              | 02                  |                |                     |
| <b>TOTAL</b> |  |   |                 |                     |                |                     |

- The vendor must comply to the conditions as mentioned under clause 4.40 above.**
- The vendor will have to follow all the statutory norms of GoI(Central Government) w.r.t. deployed resident engineers and submit a proof for the deposit of ESIC & PF etc., thereof, along with the invoice/bills. The prices quoted for such manpower should be inclusive of everything and no extra charges whatsoever will be borne by CDRI on this account.
- Payment shall be on quarterly basis and subject to satisfactory completion of services.
- The contract period is for two years. CSIR-CDRI reserves the rights to discontinue the contract, at any stage, if the services are not found satisfactory.
- CDRI may decide to extend the contract for a period of another one year beyond the period of two years of this tender and the vendor will have to agree to offer the services, in case CDRI decides so, during this extension period on the same rates and terms & conditions as finalized under this tender.

**Annexure-II Part B**

**Price Schedule for Comprehensive AMC of Desktops (Total 300)**

| <b>SN.</b> | <b>MAKE</b>  | <b>MODEL</b>               | <b>Unit rate per year (without tax)</b> | <b>Quantity</b> | <b>Total Amount (Without tax)</b> |
|------------|--------------|----------------------------|---|-----------------|-----------------------------------|
| 1          | HP           | 1706                       |   | 1               |                                   |
| 2          | HP           | 7540                       |   | 1               |                                   |
| 3          | HP           | (Z440)                     |   | 1               |                                   |
| 4          | HP           | 110 Desktop pc             |   | 2               |                                   |
| 5          | HP           | 120 Desktop                |   | 1               |                                   |
| 6          | HP           | 202G2 MT                   |   | 1               |                                   |
| 7          | HP           | 23R011in                   |   | 1               |                                   |
| 8          | HP           | 280G1 MT                   |   | 5               |                                   |
| 9          | HP           | 280G2 MT                   |   | 11              |                                   |
| 10         | HP           | 280G3 MT                   |   | 3               |                                   |
| 11         | HP           | 3090 MT                    |   | 25              |                                   |
| 12         | HP           | 3330 MT                    |   | 5               |                                   |
| 13         | HP           | 406G1 MT                   |   | 3               |                                   |
| 14         | Lenovo       | 5597A25                    |   | 1               |                                   |
| 15         | HP           | 6200                       |   | 2               |                                   |
| 16         | HP           | 8000 Elite                 |   | 1               |                                   |
| 17         | HP           | 8100 Elite                 |   | 3               |                                   |
| 18         | HP           | 8200 Elite                 |   | 28              |                                   |
| 19         | HP           | 8300 Elite                 |   | 8               |                                   |
| 20         | HP           | A6450n                     |   | 1               |                                   |
| 21         | Dell         | AIO                        |   | 3               |                                   |
| 22         | HP           | AIO i3 Pavillion 20-b083in |   | 1               |                                   |
| 23         | DELL         | AIO Inspiron 23            |   | 1               |                                   |
| 24         | Dell         | AIO(inspiron 2320)         |   | 12              |                                   |
| 25         | Dell         | AIO-Inspiron 243495        |   | 1               |                                   |
| 26         | Dell         | AIO-Optiplex-7440          |   | 2               |                                   |
| 27         | Assembled PC | B 250 M                    |   | 1               |                                   |
| 28         | HP           | Compaq 6000 Pro            |   | 1               |                                   |
| 29         | HP           | Compaq 8100                |   | 1               |                                   |
| 30         | HP           | Compaq Presario CQ3000     |   | 2               |                                   |
| 31         | HP           | CompaqElite8300SFF         |   | 1               |                                   |
| 32         | HP           | DC 7900                    |   | 6               |                                   |

|    |                 |                             |  |    |  |
|----|-----------------|-----------------------------|--|----|--|
| 33 | HP              | DC 8200                     |  | 1  |  |
| 34 | HP              | Desktop i3                  |  | 1  |  |
| 35 | HP              | DX2280                      |  | 1  |  |
| 36 | HP              | DX2480                      |  | 5  |  |
| 37 | HP              | DX7400                      |  | 2  |  |
| 38 | HP              | ENVY 23 touch               |  | 2  |  |
| 39 | HP              | HP Elite desk 800 G2<br>TWR |  | 1  |  |
| 40 | HP              | HP202MT                     |  | 1  |  |
| 41 | HP              | HPS01 PF1                   |  | 1  |  |
| 42 | Assembled<br>PC | i3 Desktop                  |  | 1  |  |
| 43 | Dell            | Inspiron 620S               |  | 2  |  |
| 44 | DELL            | Inspiron One                |  | 2  |  |
| 45 | Dell            | Inspiron 2330               |  | 1  |  |
| 46 | Dell            | Inspiron 560S               |  | 1  |  |
| 47 | Dell            | Inspiron 660s               |  | 4  |  |
| 48 | DELL            | INSPIRON AIIINONE           |  | 1  |  |
| 49 | DELL            | Inspiron one 2310           |  | 3  |  |
| 50 | dell            | Inspiron23Model5348         |  | 2  |  |
| 51 | Acer            | M6660G                      |  | 1  |  |
| 52 | Dell            | Optiplex                    |  | 3  |  |
| 53 | Dell            | Optiplex 3010MT             |  | 3  |  |
| 54 | DELL            | Optiplex 3020               |  | 7  |  |
| 55 | Dell            | Optiplex 390                |  | 3  |  |
| 56 | Dell            | Optiplex 5050               |  | 47 |  |
| 57 | Dell            | Optiplex 5060               |  | 1  |  |
| 58 | Dell            | Optiplex 7010               |  | 2  |  |
| 59 | Dell            | Optiplex 7050               |  | 1  |  |
| 60 | DELL            | Optiplex 7440               |  | 1  |  |
| 61 | DELL            | Optiplex 780                |  | 1  |  |
| 62 | DELL            | Optiplex 9010               |  | 18 |  |
| 63 | Dell            | Optiplex 9020               |  | 1  |  |
| 64 | Dell            | Optiplex 990                |  | 1  |  |
| 65 | HP              | Pavalio 23A!0               |  | 1  |  |
| 66 | HP              | PAVALION 6550               |  | 1  |  |
| 67 | HP              | Pavalion23 Q141in           |  | 2  |  |
| 68 | HP              | Pavallion 550-011 in        |  | 1  |  |
| 69 | HP              | PAVILION                    |  | 2  |  |
| 70 | HP              | Pavilion 20                 |  | 1  |  |
| 71 | HP              | Pavilion 20-b083in          |  | 1  |  |
| 72 | Dell            | Precision Tower 5810        |  | 1  |  |

|    |       |                   |  |            |  |
|----|-------|-------------------|--|------------|--|
| 73 | DELL  | PrecisionT5500    |  | 1          |  |
| 74 | HP    | Pro 6300          |  | 2          |  |
| 75 | HP    | Pro One 400       |  | 1          |  |
| 76 | HP    | S10-P052TL        |  | 1          |  |
| 77 | HP    | SG36301L          |  | 1          |  |
| 78 | Acer  | Vintron           |  | 2          |  |
| 79 | Acer  | Vintron M200-H310 |  | 1          |  |
| 80 | Dell  | Vostro 3250       |  | 1          |  |
| 81 | Dell  | Vostro 3470       |  | 1          |  |
| 82 | HP    | xw4100            |  | 1          |  |
| 83 | HP    | XW4600            |  | 2          |  |
| 84 | HP    | Z200              |  | 4          |  |
| 85 | HP    | Z220SFF           |  | 1          |  |
| 86 | HP    | Z230              |  | 2          |  |
| 87 | HP    | Z238              |  | 2          |  |
| 88 | HP    | Z240              |  | 3          |  |
| 89 | HP    | Z400workstation   |  | 4          |  |
| 90 | Wipro | EVOLVWIV52755     |  | 1          |  |
| 91 | HP    | 8100 SFF          |  | 1          |  |
|    |       | <b>Total</b>      |  | <b>300</b> |  |

**\*Mention this total amount in the “Rate per year” column of item(1) of Annexure-II Part(A) of Financial Bid.**

**Annexure-II Part C :**

**Price Schedule for Comprehensive AMC of Servers(Total 21)**

| S.no | MAKE | MODEL  | Unit rate per year (without tax) | Quantity | Total Amount (Without tax) |
|------|------|--|----------------------------------|----------|----------------------------|
| 1    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH537Y0XS)       |                                  | 1        |                            |
| 2    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH612XNS1)       |                                  | 1        |                            |
| 3    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH537Y0Y2)       |                                  | 1        |                            |
| 4    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH537Y0XW)       |                                  | 1        |                            |
| 5    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH537Y0Y0)       |                                  | 1        |                            |
| 6    | HP   | HPE DL180 Gen9 8SFF CTO Server (SN SGH552V6DH)       |                                  | 1        |                            |
| 7    | HP   | HP DL360 Gen9 E5-2609v3 SP1363IN Svr (SN CN754206SK) |                                  | 1        |                            |
| 8    | HP   | HP DL360 Gen9 E5-2609v3 SP1363IN Svr (SN CN754206SF) |                                  | 1        |                            |
| 9    | HP   | HPE ProLiant DL120 G7 Server (SN SGH309NH76)         |                                  | 1        |                            |
| 10   | HP   | HPE ProLiant DL180 G6 Server (SN 180G6SGH145XH2V)    |                                  | 1        |                            |
| 11   | HP   | HPE ProLiant DL180 G5 Server (SN SGH9243WNJ)         |                                  | 1        |                            |
| 12   | HP   | HPE ProLiant DL380 G4 Server (SN GB8636KKL5)         |                                  | 1        |                            |
| 13   | HP   | HPE ProLiant DL380 G4 Server (SN SGH634X223)         |                                  | 1        |                            |
| 14   | HP   | HPE ProLiant DL580 G5 Server (SN SGH024XXX1)         |                                  | 1        |                            |

|    |      |  |               |           |  |
|----|------|--|---------------|-----------|--|
| 15 | HP   | HPE ProLiant DL580 G5 Server<br>(SN SGH024XXX2)  |               | 1         |  |
| 16 | DELL | Dell PowerEdge T410 Tower Server(SN 3FB48R1)<br>Incl. DELL Powervault MD1200 (16TB Raw)<br>(SN. 5LB6B2S) |               | 1         |  |
| 17 | IBM  | IBM System X3650M3<br>SN.- 99T4644   |               | 1         |  |
| 18 | IBM  | IBM System X3650M3<br>SN- 99T4581  |               | 1         |  |
| 19 | IBM  | IBM System X3650M3<br>SN.- 99T4603   |               | 1         |  |
| 20 | IBM  | IBM System X3650M3<br>SN-99T4668   |               | 1         |  |
| 21 | IBM  | IBM System X3650M3<br>SN-99T4600   |               | 1         |  |
|    |      |  | <b>Total*</b> | <b>21</b> |  |

**\*Mention this total amount in the “Rate per year” column of item(2) of Annexure-II Part(A) of Financial Bid.**

**CIRCULAR FOR MINIMUM WAGES**

F.No.1/16(3)/2021-LS-II  
 Government of India  
 Ministry of Labour & Employment  
 Office of the Chief Labour Commissioner(C)  
 New Delhi

Dated: 24/07/2022

**ORDER**

**In supersession** to this office order of even reference dated 23<sup>rd</sup> April 2021 & corrigendum of even reference dated 28<sup>th</sup> April 2021 and in exercise of the powers conferred by Central Government vide Notification No. S.O. 188 (E) dated **19<sup>th</sup> January, 2017** of the Ministry of Labour and Employment the undersigned hereby revise the rates of Variable Dearness Allowance on the basis of the average Consumer Price Index for Industrial workers reaching 340.96 from 329.17 as on 31.12.2020 (Base 2016-100) and thereby resulting in an increase of 11.79 points. The revised Variable Dearness Allowance as under shall be payable from 01.4.2021:-

The rates of Variable Dearness Allowance for employees employed in **CONSTRUCTION OR MAINTENANCE OF ROADS OR RUNWAYS OR IN BUILDING OPERATIONS INCLUDING LAYING DOWN UNDERGROUND ELECTRIC, WIRELESS, RADIO, TELEVISION, TELEPHONE, TELEGRAPH AND OVERSEAS COMMUNICATION CABLES AND SIMILAR OTHER UNDERGROUND CABLING WORK, ELECTRIC LINES, WATER SUPPLY LINES AND SEWERAGE PIPE LINES.**

| Category of worker                 | Rates of V.D.A. Area wise per day<br>(in Rupees) |     |     |
|------------------------------------|--|-----|-----|
|                                    | A  | B   | C   |
| Unskilled                          | 139  | 116 | 93  |
| Semi-Skilled/Unskilled Supervisory | 154  | 131 | 108 |
| Skilled/Clerical                   | 168  | 154 | 131 |
| Highly Skilled                     | 181  | 168 | 154 |

Therefore the minimum rates of wages showing the basic rates and Variable Dearness Allowance payable w.e.f. 01.4.2021 will be as under :-

| Category of worker                 | Rates of wages including V.D.A. per day<br>(in Rupees) |             |             |
|------------------------------------|--|-------------|-------------|
|                                    | A Area   | B Area      | C Area      |
| Unskilled                          | 523+139=662  | 437+116=553 | 350+93=443  |
| Semi-Skilled/Unskilled Supervisory | 579+154=733  | 494+131=625 | 410+108=518 |
| Skilled/ Clerical                  | 637+168=805  | 579+154=733 | 494+131=625 |
| Highly Skilled                     | 693+183=876  | 637+168=805 | 579+154=733 |

The VDA has been rounded off to the next higher rupee as per the decision of the Minimum Wages Advisory Board.

The classification of workers under different categories will be same as in Part-I of the notification, whereas classification of cities will be same as in the Part-II of the notification dated 19<sup>th</sup> January, 2017. The present classification of cities into areas A, B & C is enclosed at Annexure I for ready reference.

*(S.C. Joshi)*  
 Chief Labour Commissioner(C)

**CHAPTER 5**  
**FORMATS**  
**Table of Contents**

| <b><u>S.No.</u></b> | <b><u>Name</u></b>   |
|---------------------|--|
| 01                  | Price Schedule Forms   |
| 02                  | Bid Form   |
| 03                  | Bidder Information Form  |
| 04                  | Manufacturers' Authorization Form (MAF)  |
| 05                  | Bid Security Form  |
| 06                  | Bid Securing Declaration   |
| 07                  | Performance Statement Form   |
| 08                  | Deviation Statement Form   |
| 09                  | Service Support Detail Form  |
| 10                  | Performance Security Form  |
| 11                  | Acceptance Certificate Form  |
| 12                  | Format of Letter of Authority for participating in bid opening   |
| 13                  | Format of declaration of abiding by the code of integrity and conflict of interest to be submitted by the bidder |
| 14.                 | Format of Affidavit of self-certification regarding domestic value addition                                      |

**CHAPTER 5**

**Price Schedule Forms**

**Table of Contents**

| Sl. No. | Type of Price Schedule Form                        |
|---------|--|
| 01.     | Price schedule for Goods being offered from abroad |
| 02.     | Price schedule for Goods offered from India        |

**Note:** The bidder may fill in the appropriate Price Schedule Form and enclose as per Clause 1.10 and 1.18.3 of the bidding documents.

**PRICE SCHEDULE FOR GOODS BEING OFFERED FROM INDIA**

Name of the Bidder \_\_\_\_\_

Tender No. \_\_\_\_\_

| 1       | 2                              | 3                 | 4    | 5        | 6  | 7  | 8   | 9  | 10  | 11          | 12  |
|---------|--------------------------------|-------------------|------|----------|--|--|---|--|---|-------------|---|
| Sl. No. | Item Description With HSN code | Country of origin | Unit | Quantity | Unit Rate Ex-Works, Ex-warehouse, Ex-show room off the shelf price (inclusive of all taxes already paid) | Total price Ex-Works, Ex-warehouse, Ex-show room off the shelf price (inclusive of all taxes already paid) 5x6 | GST & other taxes payable, if contract is awarded | Packing & forward-ing up to station of dispatch if any | Charges for inland transporta-tion, insurance up to Lab. / Instt.by <i>air/road/rail</i> ( <i>retain one only</i> ) | Total Price | Installation, Commis-sioning and training charges, if any |
|         |                                |                   |      |          |  |  |   |  |   |             |   |

**Note:**

- (a) The cost of optional items, if any shall be indicated separately
- (b) Cost of Spares, if any

Total Bid price in foreign currency \_\_\_\_\_  
in words \_\_\_\_\_  
Signature of Bidder \_\_\_\_\_  
Name \_\_\_\_\_  
Business Address \_\_\_\_\_

**PRICE SCHEDULE FOR GOODS BEING OFFERED FROM ABROAD**

Name of the Bidder \_\_\_\_\_

TENDER No. \_\_\_\_\_

| 1       | 2                | 3                 | 4    | 5    | 6  | 7   | 8  | 9  | 10   | 11                                 | 12  |
|---------|------------------|-------------------|------|------|--|---|--|--|--|------------------------------------|---|
| Sl. No. | Item Description | Country of origin | Unit | Qty. | Unit price<br>Indicating currency<br><br>FOB (named port of shipment or FCA (named place of delivery) <i>(retain only one)</i> ) | Total price (5x6)<br><br>FOB (named port of shipment) or FCA (named place of delivery) <i>(retain only one)</i> | Charges for Insurance & transportation to port//place of destination | Total price <i>CIF/CIP (retain one only)</i> (7+8) | Indian Agents Commission as a percent of FOB /FCA price included in the Quoted price | Approx. Shipment weight and volume | Indian Customs Tariff No and HSN No.<br><br>(ICT & HSN No.) |
|         |                  |                   |      |      |  |   |  |  |  |                                    |   |

**Note:**

- Currency \_\_\_\_\_ Total Bid price in foreign currency \_\_\_\_\_  
in words \_\_\_\_\_
- (a) Indian agents name & address \_\_\_\_\_
- (b) Installation, commissioning & training charges, \_\_\_\_\_ Signature of Bidder \_\_\_\_\_  
if any \_\_\_\_\_ Name \_\_\_\_\_
- (c) Cost of Spares, if any \_\_\_\_\_ Business Address \_\_\_\_\_
- (d) The Indian agent's commission shall be paid in Indian Rupees only based on the Exchange Rate prevailing on the date of negotiation of \_\_\_\_\_ documents in accordance with clause 2.22 of GCC.
- (e) The cost of optional items shall be indicated separately.

**Qualification Requirements****(Pre-qualification criteria) (As per Specification & Parameters)*****Criteria 1 – Experience and Past Performance:***

- The Bidder must have the experience of successful design, supply, installation and commissioning of at least 1 BSL-3/ABSL-3 Lab in last five years. Details to be submitted along with copies of work orders and successful completion certificates from the client.
- The Bidder shall have the experience and setup for providing Operation and Maintenance Services for at least one BSL-3/ABSL-3. Details shall be submitted along with copies of work order and satisfactory execution of Operation and Maintenance Services from the client.
- One staff from the Bidder firm should be stationed for the routine maintenance of the BSL-3 Lab up to five years after successful installation and commissioning of the facility.
- Lab should be in compliance with national and international standards: WHO, CDC, NIH, ICMR –latest Guidelines.
- The bidder should not have been blacklisted, debarred or expelled by Union Government/State Governments/ PSU's etc. on the date of submission of Bid.
- The facility is primarily for use in drug discovery research on *Mycobacterium tuberculosis* H37Rv and related drug-resistant pathogenic strains and for research work that requires the use of BSL-3 and A-BSL3 laboratory

**Note for Bidders:**

- a) 'Doctrine of Substantial Compliance': The Pre-Qualification Bidding (PQB) and Pre- Qualification Criteria (PQC) are for shortlisting of sources who are competent to perform this contract to ensure best value for money from expenditure of Public Money. This process is neither intended to bestow any entitlement upon nor to create any rights or privileges for the Bidders, by way of overly hair-splitting or viciously legalistic interpretations of these criteria, disregarding the very rationale of the PQB and PQC. Keeping this caveat in view, interpretation by the Purchaser would be based on common usage of terminologies and phrases in public procurement in accordance with the 'Doctrine of Substantial Compliance' and would be final.
- b) The Bidder must declare, whether asked or not in a bid document, any previous transgressions of such a code of integrity with any entity in any country during the last three years or of being debarred by any other Procuring Entity. Failure to do so would amount to violation of this code of integrity.
- c) In case of agents quoting in offshore procurements, on behalf of their principal manufacturers, one agent cannot represent two manufacturers or quote on their behalf in a particular tender enquiry. One manufacturer can also authorise only one agent/ dealer. There can be only one bid from the following:
  - i) The Principal manufacturer directly or through one Indian agent on his behalf; and
  - ii) Indian/foreign agent on behalf of only one principal.
- d) Along with all the necessary documents/certificates required as per the tender conditions, the bidder should furnish a brief write-up, backed with adequate data, explaining his available capacity (both technical and financial), for manufacture and supply of the required goods/equipment, within the specified time of completion, after meeting all their current commitments.
- e) Supporting documents submitted by the bidder must be certified as follows:
  - i) All copy of supply/work order; respective completion certificate and contact details of clients; documents issued by the relevant Industries Department/National Small Industries Corporation (NSIC)/ manufacturing licence; annual report, etc., in support of experience, past performance and capacity/capability should be authenticated by the by the person authorised to sign the tender on behalf of the bidder. Original Documents must be submitted for inspection, if so demanded.
  - ii) All financial standing data should be certified by certified accountants, for example, Chartered Accountants/Cost Accountants or equivalent in relevant countries; and Indian bidder or Indian counterparts of foreign bidders should furnish their Permanent Account Number.
- f) A bidder or any of its affiliates who participated as a consultant in the preparation of the design or technical specifications of the contract i.e. the subject of the bid; cannot participate in the bidding process.
- g) Indian agents quoting on behalf of its foreign principal need to submit a copy of the agency agreement with the foreign principal detailing the services to be rendered by them on behalf of the principals, failing which its bid shall not be considered.
- h) Foreign bidders to disclose the name and address of agent and representatives in India and Indian bidder to disclose their foreign principal or associates.

**Note: Bidders shall provide relevant information in support of qualifications requirement indicated under Chapter 6 including exemption claimed, if any, along with documentary evidence.**



**CHAPTER 7**  
**Contract Form**

Contract No. \_\_\_\_\_ Date: \_\_\_\_\_

THIS CONTRACT AGREEMENT is made the [ *insert: number* ] day of [ *insert: month* ], [ *insert: year* ].

BETWEEN

(1) The Council of Scientific & Industrial Research registered under the Societies Registration Act 1860 of the Government of India having its registered office at 2, Rafi Marg, New Delhi-110001, India represented by The Director-Central Drug Research institute, jankipuram Extension, Sec-10, Lucknow-226031, called “the Purchaser”), and

(2) [ *insert name of Supplier* ], a corporation incorporated under the laws of [ *insert: country of Supplier* ] and having its principal place of business at [ *insert: address of Supplier* ] (hereinafter called “the Supplier”).

WHEREAS the Purchaser invited bids for certain Goods and ancillary services, viz., [ *insert brief description of Goods and Services* ] and has accepted a Bid by the Supplier for the supply of those Goods and Services in the sum of [ *insert Contract Price in words and figures, expressed in the Contract currency(ies)* ] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

01. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

02. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract:

- (a) This Contract Agreement
- (b) Special Conditions of Contract
- (c) General Conditions of Contract
- (d) Technical Requirements (including Schedule of Requirements and Technical Specifications)
- (e) The Supplier’s Bid and original Price Schedules
- (f) The Purchaser’s Notification of Award
- (g) [ *Add here any other document(s)* ]

03. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.

04. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

05. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the Goods and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Union of India on the day, month and year indicated above.

For and on behalf of the Council of Scientific & Industrial Research

Signed: [ *insert signature* ]  
in the capacity of [ *insert title or other appropriate designation* ]

in the presence of [ *insert identification of official witness* ]  
Signed: [ *insert signature* ]  
in the capacity of [ *insert title or other appropriate designation* ]

in the presence of [ *insert identification of official witness* ]

For and on behalf of the Supplier

Signed: [ *insert signature of authorized representative(s) of the Supplier* ]  
in the capacity of [ *insert title or other appropriate designation* ]  
in the presence of [ *insert identification of official witness* ]

**CHAPTER 8**  
**Other Standard Forms**  
**(To be enclosed as indicated below)**  
**Table of Contents**

| Sl. No. | Name  |
|---------|---|
| 01.     | Bidder Information Form (to be enclosed with the technical bid)   |
| 02.     | Manufacturers' Authorization Form (to be enclosed with the technical bid)   |
| 03.     | Bid Security Form (to be enclosed with the technical bid)   |
| 04.     | Bid Securing Declaration. (to be enclosed with the technical bid)   |
| 05.     | Performance Statement Form (to be enclosed with the technical bid)  |
| 06.     | Deviation Statement Form (to be enclosed with the technical bid)  |
| 07.     | Service Support Detail Form (to be enclosed with the technical bid)   |
| 08.     | Bid Form (to be enclosed with the priced bid)   |
| 09.     | Performance Security Form (to be enclosed with the technical bid)   |
| 10.     | Acceptance Certificate Form (to be enclosed with the technical bid)   |
| 11.     | Integrity Pact (to be enclosed with the technical bid)  |
| 12.     | Format of Letter of Authority for participating in bid opening  |
| 13.     | Format of declaration of abiding by the code of integrity and conflict of interest to be submitted by the bidder. |

**Note :** Please refer clause 1.10.1 of the bidding documents for other documents to be attached with the bids/offers.

**Bidder Information Form***(Refer para 5.1.2 (ix)(a) of the CSIR Manual)*

- (a) *The Bidder shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted. This should be done of the letter head of the firm]*

Date: *[insert date (as day, month and year) of Bid Submission]*

Tender No.: *[insert number from Invitation for bids]*

Page 1 of \_\_\_\_\_ pages

|     |  |
|-----|--|
| 01. | Bidder's Legal Name <i>[insert Bidder's legal name]</i>  |
| 02. | In case of JV, legal name of each party: <i>[insert legal name of each party in JV]</i>  |
| 03. | Bidder's actual or intended Country of Registration: <i>[insert actual or intended Country of Registration]</i>  |
| 04. | Bidder's Year of Registration: <i>[insert Bidder's year of registration]</i>   |
| 05. | Bidder's Legal Address in Country of Registration: <i>[insert Bidder's legal address in country of registration]</i>   |
| 06. | Bidder's Authorized Representative Information<br>Name: <i>[insert Authorized Representative's name]</i><br>Address: <i>[insert Authorized Representative's Address]</i><br>Telephone/Fax numbers: <i>[insert Authorized Representative's telephone/fax numbers]</i><br>Email Address: <i>[insert Authorized Representative's email address]</i> |
| 07. | Attached are copies of original documents of: <i>[check the box(es) of the attached original documents]</i><br>Articles of Incorporation or Registration of firm named in 1, above.  |

Signature of Bidder \_\_\_\_\_

Name \_\_\_\_\_

Business Address \_\_\_\_\_

**MANUFACTURERS' AUTHORIZATION FORM**

*(Refer para 5.1.2 (ix)(b) of the CSIR Manual)*

***[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer and be enclosed with the technical bid.]***

Date: *[insert date (as day, month and year) of Bid Submission]*

Tender No.: *[insert number from Invitation for Bids]*

To: *[insert complete name and address of Purchaser]*

WHEREAS

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of Bidder]* to submit a bid the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 2.21 of the General Conditions of Contract, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title: *[insert title]*

Duly authorized to sign this Authorization on behalf of: *[insert complete name of Bidder]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*

**BID SECURITY FORM***(Refer para 5.1.2 (ix)(c) & 6.1.1 (01) of the CSIR Manual)*

Whereas \_\_\_\_\_ (hereinafter called the tenderer") has submitted their offer dated \_\_\_\_\_ for the supply of \_\_\_\_\_ (hereinafter called the tender") against the purchaser's tender enquiry No. \_\_\_\_\_

KNOW ALL MEN by these presents that WE \_\_\_\_\_ of \_\_\_\_\_ having our registered office at \_\_\_\_\_ are bound unto \_\_\_\_\_ (hereinafter called the "Purchaser")

In the sum of \_\_\_\_\_ for which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

## THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends or modifies or impairs or derogates from the Tender in any respect within the period of validity of this tender. Or
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
  - (a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
  - (b) Fails or refuses to accept/execute the contract.

WE undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including 45 days after the period of tender validity i.e., up to \_\_\_\_\_ and any demand in respect thereof should reach the Bank not later than this date.

\_\_\_\_\_  
(Signature of the authorized officer of the Bank)

\_\_\_\_\_  
Name and designation of the officer  
Seal, Name & Address of the Issuing Branch of the Bank

**Note:** Whenever the bidder chooses to submit the Bid Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.

**Bid-Securing Declaration Form***(Refer para 5.1.2 (ix)(d) & 6.1.1 (02) of the CSIR Manual)*

Date: \_\_\_\_\_

Bid No. \_\_\_\_\_

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

- (a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
- (b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown) in the capacity of (insert legal capacity of person signing the Bid Securing Declaration).

Name: (insert complete name of person signing the Bid Securing Declaration)

Duly authorized to sign the bid for an on behalf of : (insert complete name of Bidder)

Dated on \_\_\_\_\_ day of \_\_\_\_\_ (insert date of signing)

Corporate Seal (where appropriate)

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid)

**PERFORMANCE STATEMENT FORM****(For a period of last 3 years)****Name of the Firm.....**

| Order Placed by (full address of Purchaser) | Order No. and date | Description and quantity of ordered equipment | Value of order | Date of completion of deliver as per Contract | Date of actual completion of delivery | Remarks indicating reasons for late delivery, if any | Has the equipment been installed satisfactorily? (Attach a certificate from the purchaser/C onsignee) | Contact person along with Telephone No., FAX No. and e-mail address |
|---|--------------------|---|----------------|---|---------------------------------------|--|---|---|
|   |                    |   |                |   |                                       |  |   |   |

Signature and Seal of the manufacturer/Bidder .....

Place :

Date :

**DEVIATION STATEMENT FORM**

| <b>Sl.No.</b> | <b>Name of Specifications / Parts / Accessories of Tender Enquiry</b> | <b>Specifications of Quote Model / Part /Accessory</b> | <b>Compliance Whether Yes of No</b> | <b>Deviation, if any to be indicated in unambiguous terms (The compliance / Deviation should be supported by relevant Technical Literature)</b> | <b>Technical justification for the deviation, if any. If specification is superior /inferior than asked for in the enquiry, it should be clearly brought out in the justification</b> |
|---------------|---|--|-------------------------------------|---|---|
|---------------|---|--|-------------------------------------|---|---|

**Signature of Bidder**

- ✓ If the bidder offers more than one model, then the Compliance Statement must be enclosed for each and every model separately.
- ✓ The technical and commercial deviations should be indicated separately.
- ✓ If the bidder fails to enclose the compliance statement, his bid is likely to be rejected.

Place:

Date:

Signature and seal of the  
Manufacturer/Bidder**NOTE:**

- 1) Where there is no deviation, the statement should be returned duly signed with an endorsement indicating "No Deviations".

**SERVICE SUPPORT FORM**

| Sl. No. | Nature of training Imparted | List of similar type of equipment serviced in the past 3 years | Address, Telephone Nos. , Fax Nos. and e-mail address |
|---------|-----------------------------|--|---|
|         |                             |  |   |

Signature and Seal of the manufacturer/Bidder.....

Place :

Date :

**Bid Form**

*The Bidder shall fill in this Form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.]*

Date: *[insert date (as day, month and year) of Bid Submission]*

Tender No.: *[insert number from Invitation for Bids]*

Invitation for Bid No.: *[insert No of IFB]*

To: *[insert complete name of Purchaser]*

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda No.: *[insert the number and issuing date of each Addenda];*
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services *[insert a brief description of the Goods and Related Services];*
- (c) The total price of our Bid, excluding any discounts offered in item (d) below, is: *[insert the total bid price in words and figures, indicating the various amounts and the respective currencies];*
- (d) The discounts offered and the methodology for their application are:  
**Discounts:** If our bid is accepted, the following discounts shall apply. *[Specify in detail each discount offered and the specific item of the Schedule of Requirements to which it applies.]*
- (e) Our bid shall be valid for the period of time specified in ITB Sub-Clause 1.17.1 from the date fixed for the bid opening, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (f) If our bid is accepted, we commit to obtain a performance security in accordance with ITB Clause 1.43 and GCC Clause 2.13 for the due performance of the Contract and also submit order acceptance within 14 days from the date of contract in accordance with ITB Clause 1.42 and GCC Clause 2.44;
- (g) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]*

| Name of Recipient | Address | Reason | Amount |
|-------------------|---------|--------|--------|
| _____             | _____   | _____  | _____  |
| _____             | _____   | _____  | _____  |
| _____             | _____   | _____  | _____  |

(If none has been paid or is to be paid, indicate “none.”)

- (h) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed.
- (i) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed:

*[insert signature of person whose name and capacity are shown]*

In the capacity of *[insert legal capacity of person signing the Bid Submission Form]*

Name: *[insert complete name of person signing the Bid Submission Form]*

Duly authorized to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*

**PERFORMANCE SECURITY FORM****MODEL BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY**

To,

.....

WHEREAS ..... (name and address of the supplier) (hereinafter called “the supplier”) has undertaken, in pursuance of contract No. .... dated .....to supply (description of goods and services) (herein after called “the contract”).

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of ..... (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the ..... day of ....., 20.....

(Signature of the authorized officer of the Bank)

.....

Name and designation of the officer

.....

Seal, Name & Address of the Issuing Branch of the Bank

**Note: Whenever, the bidder chooses to submit the Performance Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.**

**ACCEPTANCE CERTIFICATE FORM**No. \_\_\_\_\_  
\_\_\_\_\_

Dated:

M/s. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_Sub: Certificate of commissioning of equipment  
-----

01. This is to certify that the equipment as detailed below has/have been received in good condition along with all the standard and special accessories (subject to remarks in Para 2). The same has been installed and commissioned.

- (a) Contract No. \_\_\_\_\_ Date \_\_\_\_\_
- (b) Description of the equipment \_\_\_\_\_
- (c) Name of the consignee \_\_\_\_\_
- (d) Scheduled date of delivery of the consignment to the Lab./Instts. \_\_\_\_\_
- (e) Actual date of receipt of consignment by the Lab./Instts. \_\_\_\_\_
- (f) Scheduled date for completion of installation/commissioning \_\_\_\_\_
- (g) Training Starting Date \_\_\_\_\_
- (h) Training Completion Date \_\_\_\_\_
- (i) Names of People Trained \_\_\_\_\_
- (j) Actual date of completion of installation/commissioning \_\_\_\_\_
- (k) Penalty for late delivery (at Lab./Instts. level) ₹ \_\_\_\_\_
- (l) Penalty for late installation (at Lab./Instts. level) ₹ \_\_\_\_\_

Details of accessories/items not yet supplied and recoveries to be made on that account:

| Sl. No. | Description | Amount to be rrecovered |
|---------|-------------|-------------------------|
|         |             |                         |

02. The acceptance test has been done to our entire satisfaction. The supplier has fulfilled his contractual obligations satisfactorily

or

The supplier has failed to fulfil his contractual obligations with regard to the following:

- (a) .....
- (b) .....
- (c) .....
- (d) .....

The amount of recovery on account of failure of the supplier to meet his contractual obligations is as indicated at Sr. No.

For Supplier

Signature .....

Name .....

Designation.....

Name of the firm.....

Date .....

For Purchaser

Signature.....

Name.....

Designation.....

Name of the Lab/Instt.....

Date.....

## Format of Integrity Pact

### INTEGRITY PACT

Between

~~Council of Scientific & Industrial Research (CSIR) a Society registered under the Indian Societies Act 1860 represented by CSIR Central Drug Reserch Institute, jankipuram Extension, Sec 10, Lucknow-226031 hereinafter referred to as —~~

The Principal"

And .....herein referred to as —The Bidder/ Contractor.

~~Preamble~~

~~The Principal intends to award, under laid down organizational procedures, contract/s for .....~~The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s) and/or Contractor(s).

~~In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.~~

#### **Section 1—Commitments of the Principal**

~~(1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:~~

~~(a) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.~~

~~(b) The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.~~

~~(c) The Principal will exclude from the process all known prejudiced persons.~~

~~(2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary action.~~

#### **Section 2—Commitments of the Bidder(s)/Contractor(s)**

~~(1) The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution:~~

~~(a) The Bidder(s)/Contractor(s) will not, directly or through any other Person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.~~

~~(b) The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, Certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.~~

~~(c) The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.~~

~~(d) The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the —Guidelines on Indian Agents of Foreign Suppliers— shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the —Guidelines on Indian Agents of Foreign Suppliers— is annexed and marked as Annexure.~~

~~(e) The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.~~

~~(2) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.~~

~~(3) The person signing IP shall not approach the courts while representing the matters to IEMs and he/she will await their decision in the matter.~~

### **Section 3—Disqualification from tender process and exclusion from future Contracts**

~~(1) If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the —Guidelines on Banning of business dealings—. Copy of the —Guidelines on Banning of business dealings— is annexed and marked as Annex —B.~~

### **Section 4—Compensation for Damages**

~~(1) If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.~~

~~(2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the contract value or the amount equivalent to Performance Bank Guarantee.~~

### **Section 5 – Previous transgression**

~~(1) The Bidder declares that no previous transgressions occurred in the last 3 Years with any other Company in any country conforming to the anti corruption approach or with any other Public Sector Enterprise in India that could justify his exclusion from the tender process.~~

~~(2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in —Guidelines on Banning of business dealings.~~

### **Section 6 – Equal treatment of all Bidders / Contractors/ Sub-contractors**

~~(1) The Bidder(s)/Contractor(s) undertake(s) to demand from all Subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.~~

~~(2) The Principal will enter into agreements with identical conditions as this one with all Bidders, Contractors and Subcontractors.~~

~~(3) The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.~~

### **Section 7 – Criminal charges against violating Bidders / Contractors/ Subcontractors**

~~(1) If the Principal obtains knowledge of conduct of a bidder, Contractor or Subcontractor or of an employee or a representative or an associate of a bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.~~

### **Section 8 – Independent External Monitors**

~~(1) The Principal appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.~~

~~(2) The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the JS (A), CSIR.~~

~~(3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will~~

~~also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s) / Subcontractor(s) with confidentiality.~~

~~(4) The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.~~

~~(5) As soon as the Monitor notice, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.~~

~~(6) The Monitor will submit a written report to the JS(A), CSIR within 8 to 10 weeks from the date of reference or intimation to him by the Principal and should the occasion arise, submit proposals for correcting problematic situations. 83~~

~~(7) Monitor shall be entitled to compensation on the same terms as being extended to/provided to Independent Directors on the CSIR.~~

~~(8) If the Monitor has reported to the JS(A), CSIR, a substantiated suspicion of an offence under relevant IPC/PC Act, and the JS(A), CSIR has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.~~

~~(9) The word Monitor' would include both singular and plural.~~

### **Section 9—Pact Duration**

~~This Pact begins when both parties have legally signed it. It expires for the Contractor 10 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded.~~

~~If any claim is made/lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/determined by JS(A), CSIR.~~

### **Section 10—Other provisions**

~~(1) This agreement is subject to Indian Law. Place of performance and Jurisdiction is the Registered Office of the Principal, i.e. New Delhi~~

~~(2) Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.~~

~~(3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.~~

~~(4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.~~

(For & On behalf of the Principal) \_\_\_\_\_ (For & On behalf of Bidder/Contractor)  
(Office Seal) \_\_\_\_\_ (Office Seal)  
Place..... Place.....  
Date..... Date.....  
Witness 1:(Name & Address): \_\_\_\_\_  
Witness 2:(Name & Address): \_\_\_\_\_

Format for declaration by the Bidder for Code of Integrity & conflict of interest

(On the Letter Head of the Bidder)

Ref. No: \_\_\_\_\_

Date \_\_\_\_\_

To, Director,  
CSIR-Central Drug Research Institute,  
Jankipuram extension Sec-10,  
Lucknow  
Uttar Pradesh-226031  
India

Sir,

With reference to your Tender No. \_\_\_\_\_ dated \_\_\_\_\_ I/We hereby declare that we shall abide by the Code of Integrity for Public Procurement as mentioned under Para 1.3.0 of ITB of your Tender document and have no conflict of interest.

The details of any previous transgressions of the code of integrity with any entity in any country during the last three years or of being debarred by any other Procuring Entity are as under:

- a
- b
- c

We undertake that we shall be liable for any punitive action in case of transgression/ contravention of this code.

Thanking you,

Yours sincerely, Signature  
(Name of the Authorized Signatory)  
Company Seal

## BANK GUARANTEE FORM FOR ADVANCE PAYMENT

To

\_\_\_\_\_ (name of Purchaser)  
 \_\_\_\_\_ (address of Purchaser)  
 \_\_\_\_\_ (name of Contract)

Gentlemen:

In accordance with the provisions of the Purchase Order no. \_\_\_\_\_, dated \_\_\_\_\_, M/s \_\_\_\_\_, (name and address of Supplier) (hereinafter called "the supplier") shall deposit with \_\_\_\_\_ (name of Purchaser) a bank guarantee to guarantee his proper and faithful performance under the said Clause .... of the Contract in an amount of (amount of guarantee) \_\_\_\_\_ (in words).

We, the \_\_\_\_\_ (bank or financial institution), as instructed by the Supplier, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to (name of Purchaser) on his first demand without whatsoever right of objection on our part and without his first claim to the Supplier, in the amount not exceeding \_\_\_\_\_ (amount of guarantee) \_\_\_\_\_ (in words).

We further agree that no change or addition to or other modification of the terms of the Contract to be performed there under or of any of the Contract documents which may be made between (name of Purchaser) and the Supplier, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment received by the Supplier under the contract until \_\_\_\_\_.

Yours truly,

Signature and seal:

Name of bank/ financial institution:

Address:

Date:

\_\_\_\_\_ An amount is to be inserted by the bank or financial institution representing the amount of the Advance Payment.

**IMPORTANT NOTE :** Bidders in their own interest are advised to carefully go through the terms and conditions of this Tender Document and submit their offers along with other relevant documents in support of their bid and duly filled up applicable forms indicated above. Kindly ensure that all the relevant columns are duly filled up and each page of bid document including Integrity Pact (except printed literature) is duly signed/ initialed along with seal by the authorized signatory/ representative of the bidder.



सीएसआईआर-केन्द्रीय औषधि अनुसंधान संस्थान  
CSIR-CENTRE DRUG RESEARCH INSTITUTE

(वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद्)

(COUNCIL OF SCIENTIFIC & INDUSTRIAL RESEARCH)

जानकीपुरम विस्तार सीतापुर रोड़, लखनऊ/Jankipuram Extension, Sitapur Road, Lucknow- 226 031

(उत्तर प्रदेश/UTTAR PRADESH)भारत/India

File Ref : CDRI/2022/12645

Date: 21/09/2022

**NOTICE INVITING TENDER (NIT)**

Online Bids are invited on behalf of Director, CSIR-CDRI, Lucknow in Open Tender (Two Cover only in Indian currency format for procurement of the following equipment.

| क्रमांक<br>Sl.<br>No. | सामग्री विवरण<br>Description of items  | Period   | बोली प्रनाली<br>Single /<br>Double Bid     | बोली<br>प्रतिभूति<br>Bid Security<br>(EMD) |
|-----------------------|--|----------|--|--|
| 1.                    | <b>AMC for PCs &amp; Peripherals and Servers Maintenance &amp; Support and Facility Management Services For two</b><br>(Specification and details as per tender document on Chapter-4) | Two Year | <b>Open<br/>Tender<br/>(Two<br/>Cover)</b> | शून्य<br>Rs. Nil                           |

**CRITICAL DATE SHEET**

|                                    |  |
|------------------------------------|--|
| Tender Ref. No.                    | CDRI/2022/12645  |
| Bid Submission Start Date and Time | 21/09/2022 Upto 17:30 hrs  |
| Bid Submission End Date and Time   | 11/10/2022 upto 13.00 hrs.   |
| Date and Time for Opening of Bids  | 12/10/2022 from 14.30 hrs. Onwards   |
| Address for Communication          | Stores & Purchase Officer<br>CSIR - Centre Drug Research Institute (CDRI)<br>Sector 10 Jankipuram Extension Sitapur<br>Road, Lucknow 226031, UTTAR PRADESH<br>Phone: 0522-2772793,<br>+91 9451306359 (M)<br>E-mail: <a href="mailto:spo@cdri.res.in">spo@cdri.res.in</a> |

Bids shall be submitted only using this online web portal <https://etenders.gov.in> only and bids in hard copy by mail / hand shall not be considered.

Sd/-  
[N.S. Prasad]  
Stores & Purchase Officer